

Get *Started*

All you need to know to get going.

sonim® XP STRIKE

Sprint



Welcome!

Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your Sonim XP STRIKE.

Visit sprint.com/support for the complete User Guide, along with videos, tutorials, and community forums for your phone.

Note: *Available applications and services are subject to change at any time.*

Using This Guide

This Get Started guide is designed to help you set up and use your new Sonim XP STRIKE. It's divided into four sections to help you find the information you need quickly and easily.

■ Get Ready — page 1 — *Find out what you need to do before you use your phone the first time, including inserting a battery and activating Sprint service on your phone.*

■ Use Your Phone — page 3 — *Take advantage of your phone's features and Sprint services, from the basics (making calls) to the more advanced (taking pictures, pairing with Bluetooth devices, and more).*

■ Get the Most Out of Sprint Direct Connect — page 12 — *Learn the basics of using Sprint Direct Connect, which lets you connect to other Sprint Direct Connect users with the push of a button.*

■ Tools & Resources — page 17 — *Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full User Guide, videos, tutorials, and community forums, visit sprint.com/support.*

Your Sonim XP STRIKE



Get Your Phone Ready

Install the Battery

1. Rotate both battery cover screws in counter clockwise direction to loosen them.
2. Lift the battery cover to view the battery slot.
3. Insert the battery and push it into the battery slot such that the three metallic contacts at the bottom of the battery are aligned with the metallic contacts within the battery compartment.
4. Close the battery cover. Rotate the battery cover screws in clockwise direction. Ensure not to over tighten the screws.


Charge the Battery

1. Insert the charger plug into a power outlet.
2. The charger port is located on the left side of the phone. To access the charger port, lift the cover with the USB sign. Insert the 3.5mm jack/connector of the charger into the port.

Turn the Phone On

- ▶ Press and hold  to switch ON your phone.

Turn the Phone Off

- ▶ Press and hold  to switch OFF your phone.

Activate Your Phone

Activate Your Phone

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. You will see a **Contacting Network** screen at startup. Follow the onscreen instructions to continue. To confirm your activation, make a phone call.
- If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions.

When you have finished, if your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

Use Your Phone: Voicemail

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. Press and hold **1st** from standby mode.
2. Follow the voice prompts to create your password and record your name and greeting.

Sprint strongly recommends setting a voicemail password. Without a password, anyone who has access to your phone can access your messages.

Retrieve Your Voicemail



- Press and hold **1st** from standby mode.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press **★**.

Phone Calls

Make a Phone Call


1. Enter a number from standby mode. You can press **C** to delete one or more digits.
2. Press  to call the number you entered.
3. Press  when you are finished.

Answer an Incoming Call

- Press  to answer an incoming call.



In-Call Options

Pressing **Options** (left selection key) during a call displays a list of available in-call features. To select a specific option, highlight the option and press **Select** (Menu key ).

- **Loudspeaker/Handset** to route the sound to the loudspeaker or earpiece.
- **New call** to start a new call.
- **End call** to end the current call.
- **Send touch tones** to send your touch tones to the other caller.
- **Phonebook** to access your contacts.
- **Menu** to access the phone's main menu while remaining in the call.

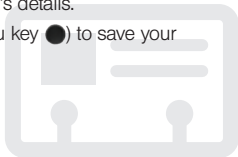
Contacts

View Contacts

1. Press **Contacts** (right selection key) > **All Contacts** from the standby screen.
2. Use the navigation key to scroll through the list to view your contacts.

Add a New Contact

1. From standby mode, press **Contacts** (right selection key) > **All Contacts** > **Options** (left selection key) > **Add new contact**.
2. Enter your contact's details.
3. Press **Save** (Menu key ●) to save your changes.



Edit Contacts

1. From standby mode, press **Contacts** (right selection key).
2. Highlight the entry you want to edit and press **Options** (left selection key) > **Edit Contact**.
3. Add or edit the information.
4. Press **Save** (Menu key ●) to save your changes.

Delete a Contacts Entry

1. From standby mode, press **Contacts** (right selection key) > **All Contacts**.
2. Highlight an entry you want to delete.
3. Press **Options** (left selection key) > **Delete contact**.
4. Press **Yes** (Menu key ●).

Messages

Send a Message

1. From standby mode, press **Menu** (left selection key) > **Messaging**.
2. Select **Text message** or **Multimedia message**.
3. Select **Write message**.
4. Enter your desired recipient in the **To** field. Press **Add** (Menu key ●) to select a contact from your contacts list to add as a recipient.
5. If you selected **Multimedia message**, navigate down to highlight the **Subject** field and enter the subject line of your message.
6. Navigate down to highlight the **Message** field and enter your message.
7. If you selected **Multimedia message** and wish to add an attachment, press **Options** (left selection key) > **Add object** > [Image / Video / Sounds / Attachments / Slide] and choose an object to attach to the message.

8. When finished, press **Send** (Menu key ●) to send your message.

Read a Message

- ▶ When you receive a message, your phone will display a notification message. Press the Menu key ● to view it. You can also find it in your message inbox. To navigate to your message inbox, from standby mode press **Menu** (left selection key) > **Messaging** > Select the message type > **Inbox**.

Reply to a Message

1. While the message is displayed, press **Reply** (Menu key ●).
2. Compose a reply and press **Send** (Menu key ●).

Be a hero. Don't drive distracted.



sprint.com/focusondriving

Focus on driving

Find sports scores, news, and weather. Shop online. Browse the Web just the way you want to.

- From standby mode, press **Menu** (left selection key) > **Browser**.
- While connecting, you may see an animation before the home screen appears.

***Tip:** To change the default launch page to the last page you viewed, press **Menu** (right selection key) and select **Browser settings** > **Startup page** > **Use the last page I visited** > **Confirm** (left selection key).*



Camera & Camcorder

Take a Picture

1. Press the **Camera/Torch** button on the side of the phone to activate camera mode.
2. Using the phone's main screen as a viewfinder, aim the camera lens at your subject.
3. Press **Capture** (Menu key ●) or the **Camera/Torch** button on the side of the phone.
 - To return to camera mode to take another picture, press **Back** (right selection key).

Record a Video

1. Press the **Camera/Torch** button on the side of the phone to activate camera mode.
2. Press **Options** (left selection key) > **Video**.
3. Using the phone's main screen as a viewfinder, aim the camera lens at your subject.

4. Press **Record** (Menu key ●) or the **Camera/Torch** button on the side of the phone to begin recording. Press either of those two buttons to pause and resume recording, and press **Stop** (right selection key) to stop recording.
 - To return to camcorder mode to take another video, press **Back** (right selection key).



Camera & Camcorder

Camera/Camcorder Settings

1. From camera/camcorder mode, press **Options** (left selection key) > **Settings**.
2. Select an option and press **Select** (Menu key ●).
 - **Image size** to select image resolution.
 - **Video resolution** to select video resolution.
 - **Video format** to select video format.
 - **Default title** to choose how images and videos are named.
 - **Image/video storage** to choose where images and videos are stored.

Share Pictures and Videos Using Messaging

1. From standby mode, press **Menu** (left selection key) > **Tools** > **My files**.
2. Select the folder containing the file you wish to send.

3. Highlight the file you wish to send and press **Options** (left selection key) > **Send** > **Via multimedia message**. The file will be attached to a blank message.
4. Enter the recipient, subject, and message text in their respective fields. To add contacts from your contacts list as recipients, highlight the **To** field and press **Add** (Menu key ●), then highlight the contact you wish to add and press **Select** (Menu key ●).
5. Press **Send** (Menu key ●) to send your message with the attached file.

Bluetooth

Turn Bluetooth On and Off

1. Press **Menu** (Menu key ●) > **Settings** > **Bluetooth** > **Bluetooth**.
2. Highlight **On** and press **Select** (Menu key ●) to enable Bluetooth, or highlight **Off** and press **Select** (Menu key ●) to disable Bluetooth.

Make Your Phone Visible Via Bluetooth

1. Press **Menu** (left selection key) > **Settings** > **Bluetooth** > **Visibility**.
2. Select **On** to make your phone visible via Bluetooth, **Temporary** to make it temporarily visible, or **Off** to make it invisible.

Pair Bluetooth Devices

1. Press **Menu** (left selection key) > **Settings** > **Bluetooth** > **Paired devices** > **New** (Menu key ●). Your phone will search for available Bluetooth devices.

2. Highlight the device you wish to pair with and press **Pair** (Menu key ●).
3. You will be asked for confirmation. Press **Yes** (Menu key ●).

***Note:** Due to different specifications and features of other Bluetooth compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth compatible devices.*

Share Data Using Bluetooth

1. Press **Menu** (left selection key) > **Tools** > **My files**.
2. Navigate to and highlight the file you wish to send.
3. Press **Options** (left selection key) > **Send** > **Via bluetooth**. Your phone will begin searching for available Bluetooth devices.
4. Highlight the Bluetooth device you wish to send the file to and press **Select** (Menu key ●).

GPS Navigation

Your phone's built-in GPS capability gives you access to a number of location-based services.

***Note:** Before using any navigation programs, make sure your phone is set to allow location detection.*

Turn Location On/Off

1. From standby mode, press **Menu** (left selection key) > **Settings** > **Phone settings** > **GPS Service**.
2. Select **On**.

GPS Navigation

1. From standby mode, press **Menu** (left selection key) > **Maps** > **Telenav GPS Navigator**.
2. If this is your first time, follow the onscreen instructions to enter and submit the required registration information.

3. Select an option and follow the onscreen instructions to get directions or view maps.
 - **Drive To** lets you enter an address (vocally or using the keypad) or select from categories such as **Favorites**, **History**, or **Business** to search for turn-by-turn directions.
 - **Search** provides a categorized list of locations such as **Gas Stations**, **Grocery Stores**, and **Hospitals** to help find local businesses and services.
 - **Maps & Traffic** lets you view maps and get traffic information for your current location or for any other location (same categories as **Drive To**).
 - **Extras** provides access to additional services.

Get the Most out of Sprint Direct Connect

Sprint® Direct Connect® on your Sprint phone offers instant, two-way “walkie-talkie-style” communication between you and your family, friends, and co-workers, all at the click of a button.

Your Direct Connect Number

Your Sprint phone allows you two different options for your Direct Connect number:

- **Separate numbers** – Your Direct Connect number is a unique number (not your wireless number). It is made up of three sets of digits separated by asterisks (for example, 444*5555*111).
- **A single number** – Your Direct Connect number is the same as your wireless number (for example, 555-555-1234).

***Important:** When the Direct Connect feature is active, your phone’s data services are enabled.*

Display Your Direct Connect Number

- From standby mode, press **Menu** (left selection key) > **Settings** > **Phone details** > **User info**.

Get the Most out of Sprint Direct Connect

Dial Direct Connect Numbers

- If the person you are calling has a separate number for Direct Connect, make sure you dial any asterisks (*) in the number. If you are saving the number in your contacts, save it in the **DC Only** field.
- If the person you are calling has a single number for both voice calls and for Direct Connect, use that ten-digit phone number to make Direct Connect calls. You do not need to add any asterisks (*) to the number. If you are saving the number in your contacts, save it in the **Mobile+DC** field.

***Note:** Users with a Nextel phone must always add asterisks (*) between sets of numbers to dial Direct Connect numbers. If you use a single number, make sure to tell your contacts with Nextel phones to dial the ten-digit number using asterisks (*) in place of hyphens (for example, 555*555*1234).*

Make and Answer Direct Connect Calls

Make a Direct Connect Call

1. Use your keypad to enter a Direct Connect number.
 - The Direct Connect number may be the ten-digit wireless phone number of the person you are calling.
– or –
 - If calling a Nextel customer, the Direct Connect number may have three parts with an asterisk between each part (for example: 444*5555*111). When dialing or saving this type of number, always include the asterisks (*).
2. Press and release the Direct Connect button on the side of your phone.
 - Pressing and releasing the Direct Connect button connects the recipient. They can answer the call if they are available.

Creating a Group Entry

You can create a group by assigning personal Contacts entries as members and then naming the new group. Each group entry can contain up to 20 members for making Direct Connect group calls.

***Note:** Currently Sprint phones do not support Group Connect calls with Nextel and PowerSource phones. If your calls are not going through, please verify your contact is using a Sprint phone.*

1. From standby mode, press **Menu** (left selection key) > **Contacts** > **DC Groups** > **Add** (Menu key ●).
2. Enter a group name and press **Save** (Menu key ●) to create a group.


To add contacts to the group, highlight the new group and press **View** (Menu key ●) > **Add** (Menu key ●). Then highlight the contact from your contacts list and press **Select** (Menu key ●).

Make and Answer Direct Connect Calls


Sending Call Alerts

Call alerts let another Direct Connect user know that you want to communicate using Direct Connect. When the person you are contacting receives your call alert, that person can accept and call you back.

Send a Call Alert

1. Highlight a contact in your contacts list.
2. Press **Options** (left selection key) > **Send Alert With MSG**.
 - From the **Alert List** screen, you can add a brief text message. Use the navigation keys to scroll through available messages.
3. Press **Send** (Menu key .

Make a Group Connect Call

1. From standby mode, press **Menu** (left selection key) > **Contacts** > **DC Groups**.
2. Highlight a Group entry and press and release the Direct Connect button.
3. Continue with the Group Connect call the same as with a regular Direct Connect call.
4. When finished, press  to end the call.


Make and Answer Direct Connect Calls

Answer Direct Connect Calls

When you receive a Direct Connect call, you hear an incoming tone or the phone vibrates, depending on your settings. You will see the Direct Connect number and the caller's name (if available) on your screen. You may also hear the caller's voice through the loudspeaker. By default, the loudspeaker is switched ON for direct calls. You can turn the loudspeaker off and listen to Direct Connect calls through the earpiece as you would a regular call, or you can listen through a headset.

1. Press **Loudsp./Handset** (right selection key) to enable/disable the loudspeaker.
 - If you enable the Direct Connect loudspeaker, you will hear the caller's voice through the loudspeaker on the back of the phone.

- If you disable the Direct Connect loudspeaker, you will only hear the caller's voice through the earpiece.
2. While the caller is speaking, their name or Direct Connect number is displayed on the screen.
 3. When the caller is finished speaking, their name or Direct Connect number is no longer displayed on the screen.
 4. Press and hold the Direct Connect button and wait for the tone and message ("Me") to be displayed on the screen. Begin speaking and release the Direct Connect Button when you are finished. Continue the Direct Connect call as described previously.

Tip: Press  to dismiss an incoming Direct Connect call, or to end a current one.

Manage Your Account

Online: sprint.com

- Make a payment, see your bills, enroll in online billing.
- Check minute usage and account balance.
- See or modify the details of your Sprint service plan.
- Get detailed instructions and download content.

From Your Sprint Phone

- Dial * 4 GH to check minute usage.
- Dial * 3 DEF to check account balance.
- Dial * 2 ABC to call customer service.

From Any Other Phone

- Sprint Customer Service:
Dial 1-888-211-4727
- Business Customer Service:
Dial 1-888-788-4727



Resources

Resources For Your Phone

- This *Get Started Guide* to get you up and running.
- **Web** – Visit sprint.com/support for the complete User Guide, along with videos, tutorials, and community forums for your Sonim XP STRIKE.

Sprint 411

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See sprint.com for pricing and details.

Survey

Please tell us what you think about your new phone.

We are interested in your initial impressions of this new Sprint phone. Within two weeks of your phone purchase, please go to the website <http://labs.sprint.com/sprintphonesurvey> to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.

Responsibility

At Sprint, environmental responsibility is more than talk. We're continuously working to reduce our carbon footprint and decrease our use of natural resources.

So where is my user guide?

To support our increased responsibility efforts, we've put expanded instructional materials online for you. Just visit sprint.com/support from any computer to access your complete user guide and other support materials.

What else has Sprint been doing?

Plenty. To find out just what we've been up to, visit sprint.com/responsibility.

This guide is printed with vegetable-based inks and contains up to 65% post consumer paper.

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. Sprint coverage is not available in all markets. See sprint.com/coverage for more details.

Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, from standby mode press **Menu** (left selection key) > **Settings** > **Phone settings** > **GPS Service**. You will then have the option to select **On** or **Off**. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

©2012 Sprint. Sprint and the logo are trademarks of Sprint. Sonim is a registered trademark of Sonim Technologies, Inc. Other marks are the property of their respective owners.