



# FB100 Mobile Phone Operation Manual

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# 1 General Information

## 1.1 Profile

Please read this pamphlet carefully in order to insure your phone is in perfect working condition.

Our company reserves the right to change this mobile phone without prior written notice and reserves the final right to interpret the performance of this mobile phone.

Due to different software and network operators, display on your phone may be different, refer to your phone for details.

## 1.2 Safety Information

If your phone has been lost or stolen, notify your service provider to disable service. This can avoid economic loss caused by unauthorized use.

Please take measures as follows, to avoid your phone being of unauthorized use:

- Set PIN code of SIM card
- Set phone password

## 1.3 Safety warning and Attentions

### Safety warning

➤ **ROAD SAFETY COMES FIRST**

Do not use a hand-held phone while driving. Use a hands-free device(s) when calls are unavoidable while driving.

➤ **SWITCH OFF IN AIRCRAFT**

Wireless devices can cause interference in aircraft. Using a mobile phone in flight is illegal and risky. Please make sure that your mobile phone is powered off in flight.

➤ **SWITCH OFF BEFORE ENTERING RISKY AREAS**

Strictly observe the relevant laws, codes, and regulations on the use of mobile phones in risky areas. Turn off your mobile phone before entering a place susceptible to explosion, such as an oil station, oil tank, chemical plant or a place where a blasting process is under way.

➤ **OBSERVE ALL SPECIAL REGULATIONS**

Follow any special regulations enforced in any area such as hospitals and always switch off your phone whenever it is forbidden to use it or, when it may cause interference or danger. Properly use your mobile phone near medical apparatuses, such as pacemakers, hearing aids and some other electronic medical devices, as it may cause interference to such apparatuses.

➤ **INTERFERENCE**

The conversation quality of any mobile phone may be affected by radio interference. An antenna is built inside the mobile phone and located below the microphone. Do not touch the antenna area during a conversation.

### ➤ **QUALIFIED SERVICE**

Only qualified personnel may install or repair phone equipment. Installing or repairing the mobile phone on your own may bring great danger and violates the warranty.

### ➤ **ACCESSORIES AND BATTERIES**

Use only approved accessories and batteries.

### ➤ **USE SENSIBLY**

Use only in a normal and proper manner.

### ➤ **EMERGENCY CALLS**

Ensure the phone is switched on and in service, enter the emergency number, e.g. 911, then press the Dial key. Give your location and state your situation briefly. Do not end the call until told to do so.

**Note:** *Just like all other mobile phones, this mobile phone does not necessarily support all the features described in this manual due to network or radio transmission problems. Some networks do not even support the emergency call service. Therefore, do not rely solely on the mobile phone for critical communications such as first aid. Please consult the local network operator.*

## **Precautions**

This mobile phone is well designed with fine detail. Please exercise special care when using it. The following suggestions will help your mobile phone survive the warranty period and extend its service life:

- Keep the mobile phone and all its fittings beyond children's reach.
- Keep the mobile phone dry. Keep it away from rain, moisture, liquid or other substances that may corrode electronic circuits.
- Do not use or store the mobile phone in dusty places, lest those active parts of the mobile phone be damaged.
- Do not store the mobile phone in a high-temperature place.  
High temperatures will shorten the life of electronic circuits and damage the battery and some plastic parts.
- Do not store the mobile phone in a cold place. Otherwise, moistures will be formed inside the mobile phone and damage electronic circuits when the mobile phone is moved to a constant temperature place.
- Do not throw, knock or shock the mobile phone, as that will destroy the internal circuits and high-precision components of the mobile phone.

## 2.1 Phone overview



## 2.2 Functions of Keys

The mobile phone provides the following keys:

1. **Dial key**  
Press it to originate a call by entering the dialed number or selecting a contact from the phonebook; or press it to receive an incoming call; or press it in standby state to show the latest call records
2. **End key**  
Press it to end a call being dialed or end an ongoing call; or press it to exit the menu and return to the standby state; or hold it for two or three seconds to power on or off the mobile phone.
3. **Left and right soft key**  
The bottom line on the screen displays the functions of the left and right soft key.
4. **Direction key**  
Press them to scroll the options when browsing a function list. In edit state, press direction keys to navigate.

5. **OK key**

Press it to confirm your selection. In idle screen, long press OK key can turn on/off Flashlight which situates at the top of the phone.

6. **Delete key**

Press it to delete a character before cursor.

7. **Enter Key**

This key helps to switch to another line when the interface

8. **Shift key**

Press this key to switch between input methods.

9. **Sym key**

Press it in the edit interface to input a symbol.

10. **Space key**

Press it in the edit interface to get a blank. In idle interface, long press Space key can turn on/off Flashlight which situates at the top of the phone.

11. **Caps key**

Press it to switch between upper case and lower case.

12. **Alt**

In edit interface, press it to input an alternative symbol or number.

13. **Music Key**

Press the music key to quickly access your music library.

## **2.3 Technical specifications**

Phone: FB100 GSM Quad Band Dual SIM mobile Phone

Dimensions (WxDxH): 59.0mmX14.2mmX90mm Weight: With battery: 74g,  
and without battery: 64g Lithium battery: 650mah

Continuous standby duration: 90 Hours

Continuous conversation duration: 5 Hours

Please refer to respective labels for other data related to the battery and the charger.

## **3 Getting started**

### **3.1 Installing the SIM Cards and the Battery**

A SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PIN2, PUK (PIN Unlocking Key), PUK2 (PIN2 Unlocking Key), IMSI (International Mobile Subscriber Identity), network information, contacts data, and short messages data.

Note:

*After powering off your mobile phone, wait for a few seconds before removing or inserting an SIM card.*

*Exercise caution when operating a SIM card, as friction or bending will damage the SIM card.*

*Properly keep the mobile phone and its fittings such as the SIM cards beyond children's reach.*

## **Installation**

1. Hold the End key for a while to power off the mobile phone
2. Push the back cover above the battery and remove it.
3. Pull battery with your fingernail in recess, outward and then lift the battery away.
4. Insert the SIM card into the SIM card slot lightly with the corner cutting of the card aligning to the notch of the slot and the gold plate of the card facing downward, until the SIM card cannot be further pushed in.
5. Aim the positive pole and negative pole of the battery at the battery connector of the mobile phone, and insert the battery into the battery compartment.

## **Using Passwords**

The mobile phone and the SIM cards support sorts of passwords, in order to prevent the phone and the SIM cards from being misused. When you are prompted to input any of the codes mentioned below, just input the correct code and then press the OK key. If you input a wrong code, press the right soft key to clear it and then input the correct code.

## 1. Phone lock code

The phone lock code may be set to prevent your mobile phone from being misused. In general, the manufacturer provides this code with the mobile phone. The initial phone lock code is set to **1234** by the manufacturer. If the phone lock code is set, you need to input the phone lock code when powering on the mobile phone.

## 2. PIN

The PIN (Personal identification number, 4 to 8 digits) code prevents your SIM card from being used by unauthorized people. In general, the PIN is supplied with the SIM card by the network operator. If PIN check is enabled, you need to input the PIN each time when you power on your mobile phone. The SIM card will be locked if you input the wrong PIN code for three times.

### **Unlocking methods are as follows:**

- Input the correct PUK according to the screen tips to unlock the SIM card.
- Then input the new PIN and press the OK key.
- Input the new PIN again and then press the OK key.
- If the input PUK is correct, the SIM card will be unlocked and the PIN will be reset.

**Note:** *The SIM card will be locked if you input the wrong PIN code three times. To unlock*

*the SIM card, you need to input the PUK. In general, the PUK can be obtained from the network operator.*

### **3. PUK**

The PUK code (Personal Unlocking Key) is required to change a blocked PIN. It is supplied with your SIM card. If not, contact your network operator. If you input the wrong PUK code

10 times, your SIM card will be invalid. Please contact the network operator to replace the SIM card.

### **3.2 Installing a Flash (SD Memory) Card**

The Flash card is a pluggable mobile storage card inside the mobile phone.

To install the Flash card, open its latch, place its indented side downward, insert the card into the card slot, and then close the latch.

To remove the flash card, open its latch and slightly take the card out. And then close the latch.

#### **Note:**

*1. The mobile phone cannot automatically identify the T-flash card being inserted when the mobile phone is powered on. You must power off the mobile phone and then power it on, so that the phone can identify the T-Flash card.*

2. *The T-Flash card is a miniature object. Keep it out of the reach of children.*

### **3.3 Charging the Battery**

The lithium battery delivered with the mobile phone can be put into use immediately after being unpacked.

#### **Battery level indication:**

1. Your mobile phone can monitor and display the battery state.
2. Normally the battery level icon at the upper right corner of the display screen indicates the remaining energy of the battery.
3. When the battery energy is insufficient, the mobile phone prompts "Battery low". If you have set an alert tone, an alert tone will be given off when the battery level is too low.
4. A charging animation appears when the battery is being charged. When the charging is complete, the animation disappears.

### **Using a travel adapter:**

1. Install the battery into the mobile phone before charging the battery.
2. Connect the adapter of the travel charger to the charging slot in the mobile phone. Ensure that the adapter is fully inserted.
3. Insert the plug of the travel charger to an appropriate power outlet.
4. During the charging, the battery level grids in the battery icon keep flickering until the battery is fully charged.
5. It is normal for the battery to become hot during the charging period.
6. The battery icon will no longer flicker when the charging process is finished.

#### **Note:**

*Ensure that the plug of the charger, the plug of the earphone, and the plug of the USB cable are inserted in the right direction. Inserting them in a wrong direction may cause charging failure or other problems.*

*Before the charging, ensure that the standard voltage and frequency of the local main supply match the rated voltage and power of the travel charger.*

## Using the Battery

The performance of a battery is subject to multiple factors: radio network configuration, signal strength, ambient temperature, chosen functions or settings, phone fittings, and the voice, data or other application mode in use.

To guarantee the optimal performance of your battery, please follow to these rules:

1. Use only the battery provided by the vendor. Otherwise, damages or even injuries could be caused during the charging.
2. Power off the mobile phone before removing the battery.
3. The charging process will take a longer time for a new battery. If the battery voltage is too low to enable the mobile phone to be powered on, charge the battery for a longer time. In this case, the battery icon does not flicker until a while after the battery enters the charge status.
4. During the charging, ensure the battery is placed in a room temperature environment.
5. Immediately stop using the battery if the battery produces odor, overheats, cracks, distorts, has other damage, or if the electrolyte leaks.

6. The battery wears out with use. A longer charging time is required as the battery is put into use for a long time. If the total conversation duration decreases but the charging time increases even though the battery is properly charged, purchase a standard battery from the OEM or use a battery approved by our company. Using any poor-quality fittings will cause harm to your mobile phone.

**Note:** *To guarantee your personal safety and protect the environment, do not litter the battery! Return the old battery to the mobile phone manufacturer or place it in specified battery reclamation areas.*

**Warning:** *Short-circuits of the battery may cause explosion, fire, personal injury or other severe consequences!*

### **3.4 Powering On/Off the Mobile Phone**

Hold the End key until the mobile phone is powered off.

A power-on animation appears on the display screen when the phone is powered on. Input the phone lock code and press the OK key if the mobile phone prompts you to input the phone lock code. The original code is **1234**.

Input the PIN and press the OK key if the mobile phone prompts you to input the PIN. The PIN is provided by the network operator for a new SIM card.  
Enter the standby interface.

### **3.5 Linking to the Network**

After the SIM card and the mobile phone are successfully unlocked, the mobile phone automatically searches for an available network. After finding a network, the mobile phone enters the standby state. When the mobile phone is registered in the network, the name of the network operator is displayed on the screen. Then you can dial or receive a call.

### **3.6 Dialing Calls**

In the standby interface, press the number keys to input the area code and the telephone number, and then press the Dial key to dial a call. To end the call, press the End key.

#### **1. Dialing a call to a number in the phonebook**

Enter the phonebook and use the up or down direction keys to find the telephone number you want to call.

Press the Dial key. The mobile phone automatically dials the chosen telephone number.

#### **2. Redialing the last number**

In the standby interface, press the dial key to show the dialed calls.

Press the up or down direction keys to select a number you want to dial and then press the Dial key.

### 3. Answering incoming calls

Press the Dial key or the Left soft key to answer an incoming call.

Press the End key to end the current conversation.

To reject an incoming call, press the End key or the Right soft key.

**Note:** *If the caller can be identified, the mobile phone will present the calling number. If the calling number exists in the phonebook, the mobile phone will present both the name and the phone number of the caller. If the caller cannot be identified, the mobile phone will present the calling number only. You can answer an incoming call when using a function list or browsing the phonebook.*

#### 3.7 Using the Headset

Phone will enter headset mode automatically when you insert headset to the headphone jack.

## 4 Input method

This mobile phone provides two input methods, including English input and numeric input. You can use these input methods when editing the phonebook, short messages, files and greeting text.

### 4.1 Icons for Input Methods

After you enter an edit window such as a window for editing the phonebook, short messages or the memorandum, an icon is displayed to indicate the current input method:

Numeric input: "123"

English input in upper case:“ABC”

English input in lower case : “abc”

#### **4.2 To Shift Entry Methods**

Press **ctrl key** to switch between input methods.

#### **4.3 Numeric Input**

You can input numbers with the numeric input method. Press a number key to input the corresponding number.

#### **4.4 English input and numeric input:**

The keyboards for English input and numeric input are defined in the following table:

Key	Character or Function	Remarks
Number key 1	W1	
Number key 2	E2	
Number key 3	R3	
Number key 4	S4	

Number key 5	D5	
Number key 6	F6	
Number key 7	Z7	
Number key 8	X8	
Number key 9	C9	
Number key 0	0	
* key	A*	
# key	Q#	

English input:

- To input a blank, press **Space**.
- To clear wrong inputs, press the **delete** key.

#### 4.5 Inserting a Symbol

Press the **sym** key to enter the **Select symbol** interface and select a symbol you want.

## 5 Using the menu

### 5.1 Messaging

If the short message memory is full, a blinking SMS icon appears on the top of the screen. To normally receive short messages, you need to delete some of the existing short messages.

#### **Write message**

Access this menu to create a text message or a multimedia message.

#### **Inbox**

Received messages are listed in this menu.

#### **Drafts**

From the main menu select “**Messages**” to create text message. You can type a message, and you're also able to insert a pre-defined message from “**Templates**”. While writing a message, select “**Options**” to access all the messaging options.

You can save your messages that you send often to “**Drafts**”.

## Outbox

The messages, which are sent, that have failed are stored in the Outbox.

### Sent messages

Sent messages are listed in this menu.

### Delete messages

You can delete messages stored in the Inbox, Outbox, Drafts, etc through this function.

### Broadcast Message

This network service enables you to receive a variety of text messages, such as broadcast messages about weather forecast or road conditions. At present, few networks provide this service. Please consult the network operator.

1. **Receive mode:** Set it to **On** to enable or **off** to disable cell broadcast service.
2. **Channel settings:** Select receiving some types of cell broadcast messages or edit/delete some channel numbers.
3. **Languages:** Select the language in which cell broadcast messages are displayed. The network operator, however, may not support the selected language.
4. **Read message:** View cell broadcast messages. You can press the **Up** and **Down** direction keys to view these messages.

## Message Settings

This function enables you to set the default features for the SMS, MMS and service message.

### 5.2 Phonebook

The mobile phone can store up to 300 telephone numbers. The number of telephone numbers that an SIM card can store depends on the storage capacity of the SIM card. The telephone numbers stored in the mobile phone and in the SIM cards form a phonebook.

After selecting a telephone number in the phonebook, select **Options** to perform the following operations:

1. **View:** View the content of the telephone number.
2. **Sent text message:** sent text message to this number.
3. **Sent multimedia message:** sent multimedia message to this number.
4. **Call:** call the current number.
5. **IP dial:** IP dial the selected number.
6. **Edit:** Edit the telephone number and name.
7. **Delete:** Delete the telephone number from the phonebook.
8. **Copy:** Duplicate the telephone number from the mobile phone to the SIM card or from the SIM card to the mobile phone.
9. **Move:** Move the telephone number to the SIM card if it is stored in the mobile phone or to the mobile phone if it is stored in the SIM card.
10. **Send business card:** Select and send contacts information to other recipients via text message, multimedia message or Bluetooth.
11. **Mark several:** Mark several phone numbers at a time so that you can perform a same operation on them.
12. **Caller groups:** You can assign contacts to the five default caller groups. For each group, you can edit group name, set caller alert, call ringtone and caller picture.
13. **Phonebook setting:** Use this to set the parameters of phonebook.

### **5.3 Calendar**

Once you enter this menu, there is a monthly-view calendar for you to keep track of important appointments, etc.

### **5.4 Call history**

Through this function, you can view a list of missed calls, dialed call and received calls.

### **5.5 Bluetooth**

With Bluetooth, you can make a wireless connection to other compatible devices, such as mobile phones, computers, headsets and car kits. You can use the Bluetooth to send images, video clips, music, sound clips and notes, and transfer files from your compatible pc.

**Note:** While using your mobile connecting to other device via Bluetooth, you may be prompted to input a password, and an incorrect password would result in a failed connection. Usually, the password is decidable by one of the pairing devices. In another case, when, for example, you use the mobile to connect to a Bluetooth earphone, the password depends on the default Bluetooth earphone password.

## 5.6 Services

### Internet service

This function enables you to surf the internet via the phone's internet browser.

- ◆ **Homepage:** indicates the default website of the internet
- ◆ **Bookmarks:** used to save most commonly-used websites
- ◆ **Input Address:** input the website to search and press the finish button to receive access to the network directly.
- ◆ **Last web address:** You can view your last web address you accessed through this function.
- ◆ **Recent Pages:** Browse the record of your recently browsed web pages.
- ◆ **Settings:** Set up WAP-related service

*Note: Consulting the local network operator for related fee and specific setup.*

## **STK**

STK service is the tool kit of SIM card. This phone supports the service function .The specific items are depended by SIM card and network. Service menu will be auto added to the phone menu when supported by network and SIM card.

### **5.7 Connectivity**

Access this interface to set Data account related parameters.

### **5.8 Multimedia**

#### **5.8.1 Camera**

The phone is provided with a camera, which supports the photographing functions. Roll the phone to align the camera to the picture and then press OK key to capture photos. In the capture interface, you can press left or right direction key to tune exposure value; up or down direction key to zoom in and zoom out.

### **5.8.2 Video recorder**

This function enables you to record dynamic pictures. In the capture interface, press left or right direction key to tune exposure value; up or down direction key to zoom in and zoom out; OK key to capture videos clip.

### **5.8.3 FM Radio**

You can use the application as a traditional FM radio with automatic tuning and saved channels. In the FM radio interface, you can press left or right direction key to search channels manually, down direction key to play/pause the playing process of the current channel, and the up direction key to enable auto search (once this is enabled, you can press left or right direction key to search channels automatically). You can press I/- or O/+ key to tune volume.

### **5.8.4 Audio Player**

Use this function to play audio files. By pressing the direction key can you control the playing process of audio player: play/pause (up direction key) , switch to last song/next song (press left or right direction key) , fast forward (press and hold right direction key) and rewind (press and hold left direction key), stop (down direction key), playlist( OK key). In audio player interface, you can press I/- or O/+ key to tune volume.

### 5.8.5 Alarm

Five alarm clocks are set but deactivated by default. You can activate one, multiple or all of them as needed. For each alarm clock, the ringing date and the ringing time can be set.

### 5.8.6 Calculator

The calculator can add, subtract, multiply and divide. To use the calculator:

- ◆ Press the up, down, left and right key to select +, -, x, ÷,  
= Respectively.
- ◆ Press right soft key to delete the figure.

### 5.8.7 File manager

The phone provides a certain space for users to manage files and supports the T-Flash card. The capacity of the Flash card is selectable. You can use the file manager to conveniently manage various directories and files on the phone and the Flash card.

#### Open

Choose **File manager** to enter the root directory of the memory. The root directory will list the default folders, new folders and user files. When the mobile phone is powered on for the first time or when you have not changed the directory, the root directory contains the default folders only.

## Format

You can use this function to format all the data in the memory.

The system will re-create a default folder. The formatted data cannot be recovered. Therefore, think twice before using the formatting function.

## 5.9 Settings

### Phone Settings

◆ **Time and date:** set the date format, the time format, and detail time of the location.

*Note: If you remove the battery from the mobile phone or if the battery energy was exhausted a long time ago, you may need to reset the date and time when re-inserting the battery or powering on the mobile phone after recharging.*

◆ **Schedule power on/off:** Set the time for when you would like the mobile phone to automatically power on or off.

Alert: Before entering an area where the use of mobile phones is forbidden, make sure that the scheduled power-on function is deactivated to avoid accidents.

◆ **Language:** Select the display language for the mobile phone.

14. **Pref. input method:** Select an input method as preferred input method as per your need.
15. **Shortcuts:** Access this menu to select shortcuts function to display on idle screen.
16. **Flight mode:** when this function is engaged, it will suspend many of the device's signal transmitting functions
  - thereby disabling the device's capacity to place or receive calls or text messages– while still permitting use of other functions that do not require signal transmission (e.g., games, built-in camera, MP3 player.)
17. **Flashlight:** Turn on/off flashlight as needed. In idle screen, long press the OK key to turn on/off flashlight, which situates at the top of the phone.

### **Call Setting**

- ◆ **Call waiting:** After you choose Activate, the mobile phone will contact the network. A moment later, the network will make a response and send a message to acknowledge your operation. If the call waiting function is activated, the network will alert you and the mobile phone screen will display the incoming call number if others are calling you while you are already in a conversation.

- ◆ **Call diverts:** this network function enables you to forward incoming calls to another number you have previously specified.
- ◆ **Auto redial:** Set it to **On** or **Off** to enable or disable auto redial. If you set **Auto redial** to **On**, the mobile phone will automatically redial the number a moment later if the called party does not reply. The number of auto redial times can be set to a maximum of 10. In the auto redial period, you cannot dial other numbers. To end the auto redial process, press the **End** key.

*Note: This function requires support from the network operator to which the SIM card is registered.*

- ◆ **IP dial:** Activate/deactivate the IP dial function and add/edit IP numbers.
- ◆ **Call time reminder:** To set single or circle tone in a call to make you know the time.
- ◆ **Answer mode:** Set answer mode as per your need.

### **Network Settings**

Contact the network operator to obtain the following network services:

- ◆ **Network selection:** Set Network selection mode to Automatic or Manual. Automatic is recommended. When Network selection mode is set to Automatic, the mobile phone will prefer the network where the SIM card is registered. When Network selection mode is set to Manual, you need to select the network operator's network where

the SIM card is registered.

- ◆ **Preferred networks:** Select the preferred networks. By default, the network where the current SIM card is registered will be displayed.

## Security Settings

This function provides you with related settings about safety use

### ◆ SIM1 security

- **PIN lock:** To activate PIN lock, you need to input the correct PIN code. If you set PIN lock to On, you need to input the PIN each time you power on the mobile phone. In the case you input a wrong PIN for three consecutive times, you need to input the PIN Unlocking Key (PUK). The PUK is used to unlock and change the locked PIN. To obtain the PUK, contact the network operator.
- **Change PIN:** To change PIN code of SIM card.
- **Change PIN2:** To change PIN2 code of PIN code.

### ◆ Phone security

- **Phone lock:** The function enables you to lock/unlock the phone. Once this function is enabled, correct password is required when the phone is locked. The password is 4 to 8 digits.
- **Change password:** to change phone password.

- ◆ **Auto keypad lock:** The function enables you to lock/unlock the keypad. Setting the auto locking time that 5s, 30s, 1min or 5mins is available. The keypad will be auto locked with no operation during the period.

### **Restore Factory Settings**

Use this function to restore factory settings. The preset password is **1234**.

#### **5.10 Display**

Users can access this item to set wallpaper, screen saver, power on/off display, etc.

#### **5.11 Organizer**

##### **Calendar**

Once you enter this menu, there is a monthly-view calendar for you to keep track of important appointments, etc. Days with events entered will be marked.

##### **Alarm**

Five alarm clocks are set but deactivated by default. You can activate one, multiple or all of them as needed. For each alarm clock, the ringing date and the ringing time can be set.

## Calculator

The calculator can add, subtract, multiply and divide. To use the calculator:

- ◆ Press the up, down, left and right key to select +, -, ×, ÷, = respectively.
- ◆ Press right soft key to delete the figure.

## Stopwatch

Stopwatch is simple application for measuring time with possibility to register several results and suspend/resume measurement.

### 5.12 User profile

The mobile phone provides multiple user profiles, so that you can customize some settings to adapt to the specific events and environments.

Customize the user profiles according to your preference and then activate the user profiles. The user profiles fall into five scenarios: **General, Silent, Meeting, Outdoor and My style**. When you insert an earpiece to the mobile phone, the mobile phone automatically enters the Headset mode. There is no option for activating the Headset mode on the screen. For details on operation, refer to **General**. If you set **Headset > Customize > Answer mode** to **Auto**, incoming calls will be automatically answered.

#### **5.12.1.1 Activate**

Select **Activate** to activate the selected mode.

#### **5.12.1.2 Customize**

After choosing one of the above five modes, select **Customize** to edit the following items: Alert type, Ring type, incoming call ringtone, ringtone volume, message ringtone, keypad tone, power on/off tone, etc.

#### **5.12.1.3 Reset**

Use this function to restore factory settings of user profile.

### **5.13 Games**

A game named F1 race is embedded in this menu. For specific operation, please refer to the 'help' option of the game.

### **5.14 Lock keypad**

Select this function to lock keypad. When the keypad is locked, you can press right soft key then **space** key to unlock keypad.

### 5.15 Power off

Select this function to power off the mobile phone. When the phone is powered off, you can press and hold the Power key to power on it.

### Troubleshooting

<b>Fault</b>	<b>Cause</b>	<b>Solution</b>
<b>SIM Card Error</b>	<b>The SIM card is damaged</b>	<b>Contact your network service provider</b>
	<b>The SIM Card is not in position</b>	<b>Check the SIM card</b>
	<b>The metal face of the SIM card is polluted</b>	<b>Clean the SIM card with a clean cloth</b>

<b>Poor received signal quality</b>	<b>Signals are obstructed. For Instance, radio waves cannot be effectively transmitted nearby a high building or basement</b>	<b>Move to place where signals can be effectively transmitted</b>
	<b>Line congestions occur when you use the mobile phone in high-traffic hours</b>	<b>Avoid using the phone in high traffic hours</b>
<b>The mobile phone cannot be powered on</b>	<b>The battery is exhausted</b>	<b>Charge the battery</b>
<b>Calls cannot be dialed</b>	<b>Call barring is activated</b>	<b>Cancel call barring</b>
<b>The mobile phone cannot connect to the network</b>	<b>The SIM card is invalid</b>	<b>Contact your network service provider</b>

	<b>The mobile phone is not in a service area of the GSM network</b>	<b>Move to the network's operator's service area</b>
	<b>The signal is weak</b>	<b>Move to a place where the signal quality is high</b>
<b>The battery cannot be charged</b>	<b>The charging voltage does not match the voltage range indicated on the charger</b>	<b>Ensure the charging voltage matches the voltage range indicated on the charger</b>
	<b>An improper charger was used</b>	<b>Use the charger specifically designed for the mobile phone</b>
	<b>Poor contact</b>	<b>Ensure the charger plug is in good contact with the mobile phone</b>

## **6. Appendix**

If you find exceptions when operating the mobile phone, restore the factory settings and then refer to the following table to solve the problem. If the problem persists, contact the distributor or service provider.

## **Standard Limited Warranty**

What is Covered and For How Long? SOCIAL MOBILE TELECOMMUNICATIONS warrants to the original purchaser ("Purchaser") that SOCIAL MOBILE TELECOMMUNICATION's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

**Phone:** 60 days from purchase date

**Batteries:** 60 days from purchase date

**Other Phone Accessories:** 60 days from purchase date

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, neglect, unusual physical, electrical or electromechanical stress, or defects in appearance, cosmetic, decorative or structural items, including framing, and any non-operative parts unless caused by SOCIAL MOBILE TELECOMMUNICATIONS; (b) defects or damage resulting from excessive force or use of a metallic object when pressing on a touch screen; (c) equipment that has the serial number or the enhancement data code removed, defaced, damaged, altered or made illegible; (d) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (e) malfunctions resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by SOCIAL MOBILE TELECOMMUNICATIONS; (f) defects or damage from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by SOCIAL MOBILE TELECOMMUNICATIONS; (g) defects or damage from external causes such as collision with an object, or from fire, flooding, sand, dirt, windstorm, lightning, earthquake, or from exposure to weather conditions, or battery leakage, theft, blown fuse, or improper use of any electrical source; (h) defects or damage caused by cellular signal reception or transmission, or viruses or other software problems introduced into the Product; (j) any other acts which are not the fault of SOCIAL MOBILE TELECOMMUNICATIONS; or

(i) Product used or purchased outside the United States. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SOCIAL MOBILE TELECOMMUNICATIONS for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SOCIAL MOBILE TELECOMMUNICATIONS phone for which it is specified.

**Note: Original proof of purchase is required for any warranty claims**

Please send all warranty or information requests to  
[info@socialmobilecellular.com](mailto:info@socialmobilecellular.com)

If you have any questions or concerns, call our customer support number Monday thru Friday 9AM-5PM.

**1(877) 212-1542**



