

Get *Started*

All you need to know to get going.

 KYOCERA Kona

Sprint 



Special note for Sprint As You Go customers

With Sprint As You Go you can free yourself from long-term contracts and enjoy more wireless flexibility.

Some limitations apply, depending on your service plan and device. Data roaming may not be enabled and certain applications that are preinstalled on your device may not be available or operational. Also, to purchase other subscription-based third-party content from application stores, you will need to provide them with credit card information.

For more information, visit sprint.com/asyougo.



Welcome!

Thanks for choosing Sprint. This booklet introduces you to the basics of getting started with Sprint and your KYOCERA Kona.

ReadyNow – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at **sprint.com/readynow**. You can even schedule a one-on-one appointment at a Sprint Store near you.

For ongoing support and resources, visit **sprint.com/support**. There, you'll find guides, tutorials, and more to help you get the most out of your phone.


Note: Available applications and services are subject to change at any time.


Your KYOCERA Kona





Using This Guide

This Get Started guide is designed to help you set up and use your new KYOCERA Kona. It's divided into four sections to help you find the information you need quickly and easily.

 **Get Ready** — page 6 — *Find out what you need to do before you use your phone the first time, including inserting a battery and activating Sprint service on your phone.*

 **Phone Basics** — page 8 — *Learn some basics about your phone, such as how to use voicemail and make calls.*

 **Use Your Phone** — page 14 — *Take advantage of your phone's features such as using Email, Sprint Family Locator, pairing with Bluetooth devices, and more.*

 **Tools & Resources** — page 20 — *Find useful tips for your phone and discover resources and other helpful Sprint information. For additional information including the full User Guide, videos, tutorials, and community forums, visit sprint.com/support.*

Get Your Phone Ready

Before you start: Visit sprint.com/readynow to learn about transferring contacts, calendars, and more from your old phone.


Install the Battery

1. Hook your fingernail into the slot at the bottom of the battery cover and lift the cover off gently.
2. Insert the battery, contacts end first, and gently press into place.
3. Replace the cover, making sure all the locking tabs of the cover are seated with no gaps.

Charge the Battery

1. Plug the USB connector into the charger/ accessory jack on the left side of your phone.
2. Plug the AC adapter into an electrical outlet.

Turn the Phone On

- Press  to turn your phone on.

Turn the Phone Off

- Press and hold  to turn the phone off.

Activate Your Phone

Activate Your Phone



*If you purchased your phone at a **Sprint Store**, it is probably activated and ready to use.*



*If you received your phone in the mail, and it is a new **Sprint account** or a new **phone number**, your phone is designed to activate automatically. When you turn the phone on for the first time, you should see a **Hands Free Activation** screen, which may be followed by a **PRL Update** screen and a **Firmware Update** screen. Follow the onscreen instructions to continue.*



*If you received your phone in the mail and it is going to be activated on an **existing number** (you're swapping phones), go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.*

If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.

Phone Basics: Voicemail

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. Press and hold **1** .
2. Follow the voice prompts to create your password and record your name and greeting.

Sprint strongly recommends setting a voicemail password. Without a password, anyone who has access to your phone can access your messages.

Retrieve Your Voicemail





- Press and hold **1** .

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press **★**.

Phone Calls


Make a Phone Call

1. Enter a phone number from standby mode. (If you make a mistake while dialing, press  to erase the numbers.)
2. Press  or .
3. Press  when you are finished.

Answer an Incoming Call

- Press  to answer an incoming call.

In-Call Options

Pressing **OPTIONS** (right softkey) during a call displays a list of available in-call features. To select an option, highlight the option and press .



- **Transfer Audio** to switch the call to a Bluetooth device (if applicable).
- **Save** to save the current call's phone number in your Contacts.
- **Contact Details** to display information about the caller stored in your Contacts.
- **Main Menu** to display the phone's main menu.
- **3-Way Call** to open a call with two other parties.
- **Contacts** to display your Contacts list.
- **Voice Memo** to record the other party's voice.
- **Phone Info** to display information about your phone.

Contacts


View Contacts

1. Press **CONTACTS** (right softkey) from the standby screen.
2. Use the navigation key to scroll through the list to view your contacts.

Add a New Contact

1. In standby mode, press **CONTACTS** (right softkey) > **Add New...** > **New Contact**.
2. Enter a name for the new entry and press the navigation key down.
3. Enter the phone number and press .
4. Highlight a number type for the entry (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**) and press .
5. Press **DONE** (left softkey).

Edit Contacts

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight the entry you want to edit and press **OPTIONS** (right softkey) > **Edit Contact** or **Edit Group**.
3. Highlight the information you wish to edit.
4. Add or edit the information and press .
5. Press **DONE** (left softkey) or **SAVE** (left softkey) to save your changes.

Delete a Contacts Entry

1. In standby mode, press **CONTACTS** (right softkey).
2. Highlight an entry or a group you want to delete.
3. Press **OPTIONS** (right softkey) > **Delete Contact** or **Delete Group**.
4. Press **DELETE** (left softkey).

Enter Text


You can type on your phone using various input modes.

Select a Text Input Mode

Your phone provides convenient ways to enter letters, numbers, and symbols whenever you are prompted to enter text.

1. From a screen where you can enter text, press **OPTIONS** (right softkey) to change the text mode. (If you are in the message entry screen, press **OPTIONS** [right softkey] > **Text Mode**.)
2. Select one of the following options:
 - **Abc** to enter characters by using the alphabet mode.
 - **T9Word** to enter text using a predictive text system that reduces the number of key presses required while entering a word.
 - **123** to enter numeric characters.
 - **Symbols** to enter symbols.

- **Smileys** to enter smile icons.
- **Emoticons** to enter “emoticons.” (This is available, for example, when composing a message or when editing a Schedule or To Do description in Calendar.)
- **Paste List** to paste copied or cut text (if applicable).
- **Web Shortcuts** to enter Web shortcuts (for example, www., http://, or .com).
- **Text Options** to display the text entry options menu (if applicable).

*Tip: When entering text, press  to change the capitalization style as **Abc** > **ABC** > **abc** (ABC mode), or as **T9Word** > **T9WORD** > **T9word** (T9Word mode). The selected style is displayed in the bottom-right corner of the screen, above the right softkey label (if applicable).*

Messaging

Send a Message

1. Press **OK** > **Messaging**.
2. Select **Send Message**.
3. Select a recipient from the list or from the following options:
 - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)
 - **MULTIPLE** (left softkey) to select multiple recipients. Press **CONTINUE** (left softkey) when you have finished selecting and entering recipients. (You may include up to 40 recipients per message.)
 - **NEW ADDRESS** (right softkey) to enter a recipient's phone number or email address directly. Press **CONTINUE** (left softkey) to proceed.
4. Compose a message.
 - Press **OPTIONS** (right softkey) to select additional options.
5. Select **Add Attachment** > **Picture** or **Voice**.
6. Select files you would like to attach.
7. Review your message and press **SEND** (left softkey).

Read a Message

- ▶ When you receive a message, your phone will display a notification message. Use your navigation key or select **View**.

Reply to a Message

1. While the message is displayed, press **REPLY** (left softkey).
 - Select **Reply to Sender**, or select **Reply All** if you are replying to a message with multiple recipients.
2. Compose a reply and press **SEND** (left softkey).

Be a hero. Don't drive distracted.




Focus on driving

sprint.com/focusondriving

Use Your Phone: Email Setup


Email allows you to stay connected 24 hours a day anywhere on the Nationwide Sprint Network. You can set up email accounts through the email application.

Set Up an Email Account

1. Press  > **Web**.
2. From the SprintWebSM home page, select **Messaging > Email**.
3. Select **Yahoo! Mail, AOL & AIM Mail, or MSN Hotmail**.
4. Use your keypad to enter the required sign-in information for the selected provider, such as user name, email address, or password, and select **Sign In**. (Your mailbox for the selected provider will be displayed.)
5. Follow the onscreen instructions to read, reply to, compose, and send messages and manage your email account.

Find sports scores, news, and weather. Shop online. Browse the Web just the way you want to.

Browse the Web

- Press  > **Web**. (Your data connection starts and you see the SprintWebSM home page.)

***Note:** If Net Guard is enabled and displayed, press **YES** (left softkey) to continue and launch the Web.*


- While connecting, you may see an animation before the home page appears.

***Tip:** To change the default launch page to the last page you viewed, press **Options** (right softkey) and select **Browser settings** > **Startup page** > **Use the last page I visited** > **Confirm** (left softkey).*


Download Games, Ringtones, and More

You have access to a dynamic variety of downloadable content, such as games, ringtones, screen savers, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

Access the Download Menus

1. Press  > **My Stuff**.
2. Select a download category (**Games**, **Ringtones**, **Screen Savers**, or **Applications**), and then select **Get New**.
 - or –
 - Select **Ringback Tones**. (The browser will start and take you to the corresponding download menu.)
- or –
1. From the SprintWebSM home page, select **Downloads**, and then select **Sprint Downloads**.
2. Select a download category to go to the corresponding download menu.

Download an Item

Once you've selected an item you wish to download, highlight it and press . You will see a summary page for the item including its title, the vendor, the download details, and the cost. Links allow you to view the **License Info** page, which outlines the price, license type, and length of license for the download, and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

Sprint As You Go customers: You will need to provide credit card information to purchase and download paid items from your phone.


To download a selected item:

1. From the information page, select **Buy**.
2. Follow the onscreen instructions to complete the download. (When you see the **NEW DOWNLOAD** screen, you have successfully downloaded the item to your phone. When you download a ringback tone, you will not see the **NEW DOWNLOAD** screen. Instead, you will see a screen giving you the option to set the downloaded ringback tone as your default.)

***Note:** If you have not previously purchased an item, you will be prompted to create your purchasing profile.*

3. Select an option to continue:
 - Select a menu such as **Run/Open/Listen/View/Play** to start the downloaded item.

Your data session will end, and your phone will redirect you to the appropriate phone menu screen.

- Select **Assign** to assign a ringtone or screen saver to a phone function.
- Select **Settings** to configure downloaded games or applications.
- Select **Shop** to browse for other items to download.
- Press  to quit the browser and return to standby mode.

Turn Bluetooth On and Off

1. Press **OK** > Tools > Bluetooth > On/Off.
2. Press **ON** (left softkey) to enable Bluetooth. Press **OFF** (left softkey) to disable Bluetooth.

Pair Bluetooth Devices

1. Press **OK** > Tools > Bluetooth > Add New.
2. Select the device you wish to pair with and press **OK**.
3. Enter the passkey and press **OK**.
4. (Optional) Edit the device name and press **SAVE** (left softkey).

***Note:** Due to different specifications and features of other Bluetooth compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth compatible devices.*

Share Contacts or Name Cards Using Bluetooth


1. Press **OK** > Tools > Bluetooth > Trusted Devices.
2. Select the device from the Trusted Devices list and press **TRANSFER...** (left softkey).
3. Select **Send Contacts**, **Send Name Card**, or **Exchange Name Cards** and press **OK**.
4. Follow the onscreen instructions to select items to send.
5. Read the message and press **SEND** (left softkey).

Sprint Family Locator

Sprint Family Locator uses GPS technology to locate your child's phone and display the location on an interactive map.


***Note:** Sprint Family Locator service requires an additional monthly fee. Visit sprint.com/familylocator for complete details.*

Sign Up for Sprint Family Locator

1. Press  > **Sprint Family Locator**.
2. Follow the onscreen instructions to enter and submit the required information.

***Note:** You can also sign up for Sprint Family Locator online at sprint.com/familylocator.*

Use Sprint Family Locator

1. Press  > **Sprint Family Locator**.
2. Enter the parent phone number and password to sign in to your account.
3. Select a phone to locate from the available child phone list.
4. When you are finished, select **Sign Out**.










***Note:** You may also use Sprint Family Locator with any computer with an Internet connection. Visit sprint.com/familylocator for complete details.*

Manage Your Account

Online: sprint.com

- Make a payment, see your bills, enroll in online billing.
- Check minute usage and account balance.
- See or modify the details of your Sprint service plan.
- Get detailed instructions and download content.

From Your Sprint Phone

- Press    to check minute usage and account balance.
- Press    to make a payment.
- Press    to access a summary of your Sprint service plan or get answers to other questions.

From Any Other Phone

- Sprint Customer Service:
Dial 1-888-211-4727
- Business Customer Service:
Dial 1-888-788-4727

Resources

Resources For Your Phone

- This *Get Started Guide* to get you up and running.
- **Ready Now** – Visit sprint.com/readynow for additional help to get started on your new phone. You'll find more information on basic setup, activation, maximizing your phone's performance, and personalization. Plus, you can even schedule a personalized one-on-one Ready Now appointment at a Sprint Store near you.
- **Online Support** – For ongoing help over the life of your phone, visit sprint.com/support to find videos, tutorials, troubleshooting tips, and the complete User Guide for your KYOCERA Kona.
- **Community** – Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

Sustainability

At Sprint, environmental responsibility is more than talk. We're continuously working to reduce our carbon footprint and decrease our use of natural resources.

So where is my user guide?

We took the full printed user guide out of the box and put it, along with expanded support resources, online for you. Less paper, more and better information. Just visit sprint.com/support from any computer to access your complete user guide and the rest of our support materials.

What else has Sprint been doing?

Plenty. To find out just what we've been up to, visit sprint.com/green for more information.



This guide is printed with vegetable based inks and contains up to 30% post consumer paper.


Survey

Please tell us what you think about your new phone.

We are interested in your initial impressions of this new Sprint phone. Within two weeks of your phone purchase, please go to the website <http://labs.sprint.com/sprintphonesurvey> to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. Sprint coverage is not available in all markets. See sprint.com/coverage for more details.

Important Privacy Message. This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, press  > **Settings** > **Others** > **Location**. You will then have the option to select **On** or **Off**. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

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