



# Get to Know Your Phone

htc one® (M8)  
for Windows®

## Setting Up Your Phone

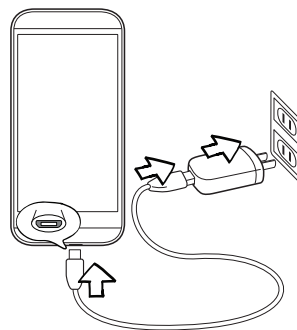
Welcome to Verizon Wireless. You're now part of a growing movement that's about speed, signal and strength. This guide will show you how to set up and use your phone, access special features, and find help.

### Charge the Phone

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the USB/Charging Port.

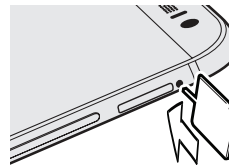
Insert the other end into the power adapter, and then plug the power adapter into an electrical outlet.



**WARNING!** Please use only an approved charging accessory to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

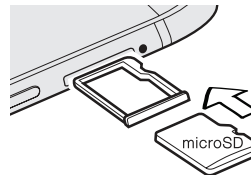
### Optional: Insert the microSD Card

With the phone facing up, insert the tip of the tray eject tool into the small hole next to the microSD™ card slot. Push the tip into the hole to eject the microSD card tray.



Pull out the microSD card tray. Place the microSD card into the tray with the gold contacts facing down. Then insert the tray back into the slot.

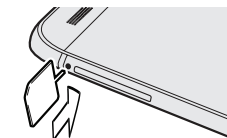
NOTE: The microSD card is sold separately.



### Optional: Replace the SIM Card

The SIM card is pre-installed in your phone. If you need to replace your SIM card, locate the slot for the SIM card.

With the phone facing up, insert the tip of the tray eject tool into the small hole next to the SIM card slot. Push the tip into the hole to eject the SIM card tray.



Pull out the SIM card tray. Place the SIM card into the tray with the Verizon logo facing up. Then insert the tray back into the slot.



NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

## Using Your Phone

### Turning Your Phone On/Off

To turn ON, press and hold the **Power/Lock Key** until the phone vibrates.

To turn OFF, press and hold the **Power/Lock Key** for a few seconds, and then tap **Power off**.

### Unlocking Your Screen

1. To turn on your screen, press the **Power/Lock Key**.
2. Swipe up to unlock it.

### Sign In with a Microsoft Account

You'll need to sign in with a Microsoft® account to do many things on your phone, including:

- Download apps, music, and games from the Windows Phone® Store.
- Automatically upload your photos and videos to OneDrive®.
- Play Xbox® games.
- Watch movies and TV shows with Xbox Video.
- Listen to music using an Xbox Music Pass.<sup>1</sup>
- Create backups of your apps and settings.

- Use Find My Phone to ring, lock, or erase your phone, or find it on a map.

Use the email address and password from your Microsoft account to sign in to Outlook.com, Hotmail®, Xbox, Windows®, OneDrive, and more.

If you're not sure whether you already have one, or if you have more than one and need to choose between them, go to windowsphone.com to learn more.

<sup>1</sup> Xbox Music Pass is a monthly music subscription service. Some Windows Phone Store content may not be available via Xbox Music Pass. Available content may vary over time.

### Making a Call

1. Tap the **Phone** icon. Then tap the **Keypad** icon and use the onscreen keypad to enter the number you want to call.
2. Tap **Call** to make the call.

### Receiving a Call

Tap **Answer**. If the screen is locked, swipe up first.

### Setting Up Voice Mail

From the **Start screen**, tap the **Phone** icon. Then, tap the **Voice Mail** icon or dial \*86 and tap **Call**. When you hear the

greeting, tap **#** to interrupt, and follow the setup instructions.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup instructions.

### Checking Voice Mail

From your phone, tap the **Phone** icon on the **Start screen**. Then, tap the **Voice Mail** icon or dial \*86 and tap **Call**. When you hear the greeting, tap **#** to interrupt and follow the instructions.

From other phones, call your wireless number. When you hear the greeting, tap **#** to interrupt, and follow the instructions.

### Create New Contacts

There are a couple of quick ways to create a new contact:

- On the **Start screen**, tap **People** > **+**. Enter the contact details and then tap **Save**.
- On the **Start screen**, tap **Phone**. Then swipe to **History**. Tap **+** next to the number you want to save and then tap **Save**.


## Using Your Phone

### Create New Contacts (cont'd)

If you save a contact to your Microsoft account, it will be synced to your Microsoft account automatically. That way, your contacts are backed up if you lose your phone, and you can see them from anywhere you sign in to [Outlook.com](#).



### Entering Text

When you start an app or select a field that requires text or numbers, the onscreen keyboard becomes available.


After entering your text, tap  to close the keyboard.

### Taking Photos

Use the HTC® Camera app to take beautiful photos that you can change later with the HTC Photo Edit app.

1. On the **Start screen**, tap .
2. Tap  to take a photo.

### Sharing Photos

1. On the **Start screen**, tap **Photos**.
2. Tap the photo you want to share.
3. Tap  and select how you want to share the photo.


### Action Center

For easy access to settings like Wi-Fi, Bluetooth® and Airplane mode, try quick actions. Just swipe down from the top of your screen to get to the Action Center, then tap one of the quick action items at the top. To change the quick actions, go to **Settings** > **Action Center**.

### Search and Do with Cortana

Cortana® is like a personal assistant, there to help make things easier for you. Cortana helps you add items to your calendar, make a call, take a note, set alerts, find things and more.

To find something with Cortana, just tap .

To search without typing, touch and hold , then just say what you need. Not sure where to start? Say “What can I say” to see some ideas.


### Live Tiles

Arrange your Start screen how you want it and make it easy to see everything that’s going on with the people and passions in your life, real-time. You can size your Live Tiles however you like, making your phone as unique as you are.

### Add Live Tiles

1. Touch and hold the item you want to add until you see options.
2. Tap **Pin to start**.

### Resize/Remove Live Tiles

1. Touch and hold a tile until it floats.
2. Tap the arrow to resize or  to remove.


### Change Your Phone Settings

To add an email account, change ringtones, connect to Wi-Fi, pick a new theme color, and more:

1. Swipe down from the top of the screen to open the Action Center.
2. Tap **All settings**.

### Set Call and Notification Tones

You can assign ringtones and text tones to people and choose sounds for alerts. To change a ringtone or text tone for a contact:

1. On the **Start screen**, tap **People**, then swipe over to **Contacts**.
2. Tap the contact you want to change, and then tap .
3. Tap **Ringtone** or **Text tone**, and then tap the tone you want to assign.

To change another ringtone or alert:

1. Go to **Settings**. Then tap **Ringtones + sounds**.
2. Tap the type of ringtone or alert you want to change. Then choose the sound you want to use.

You can also create your own ringtones. For more information, go to [windowsphone.com](#).

### Installing Apps

The Windows Phone Store is the place to get apps and games on your phone.

From the **Start screen**, tap Store .

### Bluetooth

To turn Bluetooth On/Off, swipe down from the top of the screen to open the Action Center. Then tap **Bluetooth**.

### NFC

Near Field Communication (NFC) lets you get things done just by tapping your phone on NFC touchpoints—quickly pair compatible Bluetooth accessories, open a website featured on an advertising poster without typing the web address, and lots more.

To Turn On NFC:

1. Swipe down from the top of the screen and tap **All settings**.
2. Tap **NFC** and then tap the switches for the features you want to turn on.

### People Hub

Bring your friends, family and colleagues together from multiple social networks into one central place.

### Integrate Social Networks

Adding your email accounts and social networks—Facebook®, Twitter® and LinkedIn®—is the easiest way to get your contacts set up on your phone.

1. On the **Start screen**, tap **People**.
2. Tap **...** and then tap **Settings**.
3. Tap **Add an account**.

### Viewing Contacts List and Feeds



Tap the **People** tile on the **Start screen**. If you’re signed in to your Microsoft account or Facebook account, swipe to the left to see updates from your friends.

### OneDrive

Get your files whenever you need them, from wherever you are. Store files and access them from multiple PCs, your phone and even non-Windows devices with the OneDrive app.

On the **Start screen**, tap .

### Get Music and Games

From the Start screen, tap **Music**  or **Games** . Buy music and games through these Xbox apps. Music and Games will sync with your Microsoft (Xbox One/360) Account so you can access them from other devices.


### Keeping Things in Sync

It’s easy to get your photos, videos, music, documents and more from your computer to your phone (and vice versa).

- If you have a Windows 7 or 8 PC: Plug your phone into your computer with the USB cable to get the Windows Phone app.
- If you have a Mac: Get the Windows Phone app from the Mac App Store.

### Conserve Your Battery with Battery Saver

Battery Saver gives you useful info about your battery usage and helps you conserve power when it runs low.

1. On the **Start screen**, swipe over to the App list. Then tap **Battery Saver** .
2. To turn Battery Saver on, swipe over to **Settings** and tap the on/off switch.
3. To change when Battery Saver starts conserving power, tap one of the options under **Conserve battery life**.
4. To see how much battery power your apps are using, swipe over to **Usage**. Tap an app to see details and change whether it can run in the background.

## Improving Accessibility

Adjust accessibility settings to assist users who have impaired vision or hearing or reduced dexterity.

1. Swipe down from the top of the screen and tap **All settings**.
2. Tap **Ease of access**.
3. Set the desired options to improve accessibility.

## Support & More

### My Verizon App



Manage your account, track your usage, edit account information, pay your bill and more.

### Get Help Using Your Phone



Get information on how to use your phone in the Help app. Go to Help+Tips to check out walkthroughs and how-to videos.



From your computer, visit [support.vzw.com/phones](#).



### Customer Service

Call (800) 922-0204.

Follow us @VZWSupport. 



### More Information

Download a User Guide from [support.vzw.com/phones](#) or call (866) 449-8358 to order a copy.

## Customer Information

### Your Wireless Device and Third Party Services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. Specific third party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

### Hearing Aid Compatibility Information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult Verizon Wireless or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult Verizon Wireless or your phone retailer.

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