# SAMSUNG Galaxy S20 FE 5G



# Quick Reference Guide

# Samsung Care

#### Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product.

Visit Samsung.com/us/support/premium-care to enroll.

#### Get to know your product

Visit Samsung.com/us/support or download the Samsung Members app







#### Contact us

Questions?

Visit us.community.samsung.com

Get Support

Call 1.800.SAMSUNG

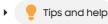
Service locations

Find a service location near you at Samsung.com/us/support/service/locations

#### Learn more



Settings



# **About your phone**



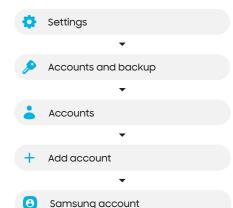
## Samsung account

Get the most out of your phone by setting up your Samsung account.

You can sign in to an existing Samsung account, create an account, or sign up with an existing Google account.

Once your account is set up, you can

- Use Samsuna Pav
- Schedule repairs
- Back up your phone
- Restore your phone and more



# Switching made simple

Whether you are coming from an iOS or Android platform, you can easily transfer vour data with Smart Switch.

### Back up your old phone

Back up your old phone using your favorite back-up app.

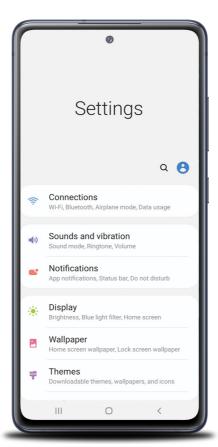
#### Samsung Smart Switch

- 1. From your new Galaxy device, tap Settings > Accounts and backup > Smart Switch
- 2. Tap Receive data
- 3. Select your old device type.
- 4. Tap Cable (Android) or Wireless (Android and iOS) and follow the prompts to connect your phones.

For more information Samsung.com/us/smart-switch

### Customize

Tap Settings to personalize your phone.



## **Essential apps**



Pay Samsung Pay

Introducing a better way to pay.



Samsung Pass

Say goodbye to forgotten passwords.



Google Duo

Simple, high quality video calling for smartphones, tablets, computers and smart displays.



Google Photos

Store and back up your photos and videos automatically to your Google Account with Google Photos™.



Google Drive

Store, share and access your files from any device.

1 Wireless voice, data and messaging services compatible with most major U.S. GSM and CDMA networks. Visit www.samsung.com for more information on your device. Support for certain features and services such as VoWiFi and Hotspot, vary by wireless service provider. See provider for compatibility details.

#### For more information

Google Duo: duo.google.com Google Photos: support.google.com/photos Google Drive: support.google.com/drive

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#### For more information

Samsung.com/us/support/account