

en**joy**.now

For more information on how to use the phone, please go to [www.alcatel-mobile.com](http://www.alcatel-mobile.com) and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions, upgrade the software via Mobile Upgrade, and so much more.



IDOL**5S**

## Help

Refer to the following resources to get more FAQ, software, and service information.

To learn about	Follow these steps
Consulting FAQ	Go to <a href="http://www.alcatelonetouch.us">www.alcatelonetouch.us</a>
Updating your phone's software	Update through FOTA or <b>Updates</b> app on your phone. To download the software update tool onto your PC, go to <a href="http://www.alcatelonetouch.us">www.alcatelonetouch.us</a>
Finding your serial number or IMEI	You can find your serial number or International Mobile Equipment Identity (IMEI) on the packaging materials. Or, on the phone, choose <b>Settings</b> > <b>About phone</b> > <b>Status</b> .
Obtaining warranty service	First follow the advice in this guide. Then check hotlines and repair centres information through <a href="http://www.alcatelonetouch.us">www.alcatelonetouch.us</a>
Viewing legal information	On the phone, go to <b>Settings</b> > <b>About phone</b> > <b>Legal information</b> .

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www.sar-tick.com



This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on **Radio waves** section.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 5 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.



#### PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.

# Safety and use .....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

## ● TRAFFIC SAFETY:

**Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their phone when the vehicle is not parked.**

When driving, do not use your phone and headset to listen to music or to the radio. Using a headset can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- Do not place your phone on top of the dashboard or within an airbag deployment area;
- Check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from phone RF energy.

## ● CONDITIONS OF USE:

You are advised to switch off the phone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid, or an insulin pump, etc.. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the phone away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the phone and accessories without supervision.

If your phone has a removable cover, note that your phone may contain substances that could create an allergic reaction.

If your phone is a unibody device, the back cover and battery are not removable. If you disassemble your phone the warranty will not apply. Disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -20°C (-4°F) to +40°C (104°F).

At over 40°C (104°F) the legibility of the phone's display may be impaired, though this is temporary and not serious.

Do not open, dismantle, or attempt to repair your phone yourself.

Do not drop, throw, or bend your phone.

Do not use the phone if the glass screen is damaged, cracked, or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make backup copies or keep a written record of all important information stored on your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep;
- Take a minimum of a 15-minute break hourly;
- Play in a room in which all lights are on;
- Play at the farthest distance possible from the screen;
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again;
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

#### ● **PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your phone (including the operator) disclaim any liability which may result from improper use of the phone.

#### ● **BATTERY:**

Following air regulation, the battery of your product is not charged. Please charge it first.

#### **For a non-unibody device:**

Observe the following precautions:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns);
- Do not puncture, disassemble, or cause a short circuit in a battery;

- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

#### **For a non-unibody device with a non-removable battery:**

Observe the following precautions:

- Do not attempt to eject, replace or open the battery;
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C (140°F).

Phone and battery must be disposed of in accordance with locally applicable environmental regulations.

#### **For a unibody device:**

Observe the following precautions:

- Do not attempt to open the back cover;
- Do not attempt to eject, replace, or open battery;
- Do not puncture the back cover of your phone;
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C (140°F).

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

#### **In European Union countries:**

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

### In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

**CAUTION:** RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

### • CHARGERS:

Mains powered chargers will operate within the temperature range of: 0°C (32°F) to 55°C (131°F).

The chargers designed for your phone meet the standard for safety of information technology equipment and office equipment use. They are also compliant with the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

## Radio waves .....

Proof of compliance with international standards (ICNIRP) or with European Directive 2014/53/EU (RED) is required of all phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organisation (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded		
Head SAR	LTE Band 1 + Wi-Fi	1.61 W/kg
Body-worn SAR	LTE Band 1 + Wi-Fi	1.32 W/kg

During use, the actual SAR values for this phone are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your phone is automatically decreased when full power is not needed for the call. The lower the power output of the phone, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 5 mm. To meet RF exposure guidelines during body-worn operation, the phone should be positioned at least this distance away from the body.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organisations such as the World Health Organisation and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information, you can go to [www.alcatel-mobile.com](http://www.alcatel-mobile.com).

Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the phone will be compliant with the guidelines when used with a headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 5 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorised devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), ensure your network security. These precautions will help prevent unauthorised access to your phone. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details, and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organisational measures to protect all personal data, for example, against unauthorised or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review, and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

## Licences.....



microSD logo is a trademark.



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under licence. Other trademarks and trade names are those of their respective owners.

### Alcatel 6060X Bluetooth Declaration ID D035313



The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

This equipment may be operated in all European countries.

The 5150-5350 MHz band is restricted to indoor use only for the following countries:

BE	BG	CZ	DK	DE	EE	IE	EL	ES	FR	NO
HR	IT	CY	LV	LT	LU	HU	MT	NL	AT	IS
PL	PT	RO	SI	SK	FI	SE	UK	LI	CH	

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The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License (the text will show when you touch **Google legal in Settings > About phone > Legal information**)<sup>(1)</sup>.

You have purchased a product which uses the open source (<http://opensource.org/>) programmes mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public Licence and Apache Licence.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by TCL Communication Ltd.

You may download the source codes from <http://sourceforge.net/projects/alcatel/files/>. The provision of the source code is free of charge from the internet.

<sup>(1)</sup> May not be available in all countries.

We hereby point out that the end user warranty for infringement IPR is solely limited to the EU/EEA/Switzerland.

If and to the extent that the Product is exported, taken with, or used by end customer or end user outside the EU/EEA/Switzerland any responsibility, warranty or indemnification of manufacturer and its suppliers in regard to the Product expires (including any indemnification in regard to infringement IPR).

## General information .....

- **Internet address:** [www.alcatel-mobile.com](http://www.alcatel-mobile.com)
- **Hotline:** See the "SERVICES" leaflet that came with your phone or go to our website.
- **Manufacturer:** TCL Communication Ltd.
- **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong.

• **Electronic labeling path:** Touch **Settings** > **Regulatory & safety** or press \*#07#, you can find more information about labelling<sup>(1)</sup>.

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by email to ask any questions you may have.

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

GSM 850/900: 32.5 dBm

GSM 1800/1900: 29.5 dBm

UMTS 850/900/1900/2100: 24 dBm

LTE B1/3/7/8/20/28A: 24 dBm

Bluetooth: < 10 dBm

802.11 b/g/n: 2.4GHz band < 19 dBm; 802.11 a/n/ac: 5GHz band < 16 dBm

### • Regulatory information

Hereby, TCL Communication Ltd. declares that the radio equipment type **Alcatel 6060X** is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: [http://www.alcatel-mobile.com/EU\\_doc](http://www.alcatel-mobile.com/EU_doc).

<sup>(1)</sup> It depends on countries.

### • Additional information

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity at the following internet address: [http://www.alcatel-mobile.com/EU\\_doc](http://www.alcatel-mobile.com/EU_doc).

### Protection against theft<sup>(1)</sup>

Your phone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your phone by entering \*#06# and keep it in a safe place. It may be requested by the police or your operator if your phone is stolen. This number allows your phone to be blocked preventing a third person from using it, even with a different SIM card.

<sup>(1)</sup> Contact your network operator to check service availability.

## Disclaimer

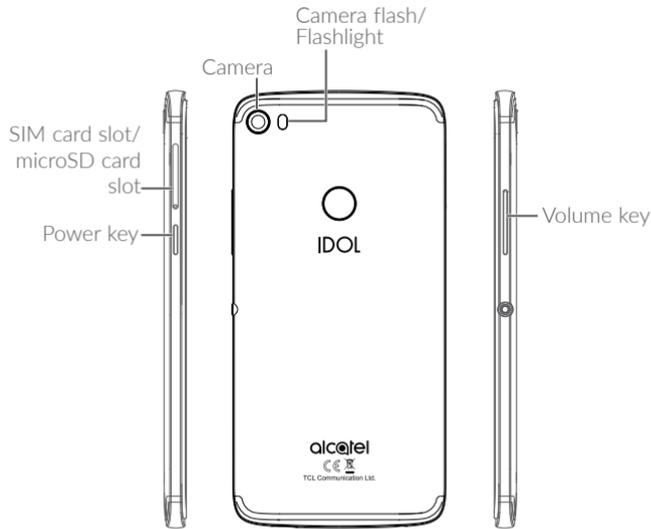
There may be certain differences between the user manual description and the phone's operation, depending on the software release of your phone or specific operator services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively. This phone may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this phone ("Third Party Materials"). All Third Party Materials in this phone are provided "as is", without warranty of any kind, whether express or implied. The purchaser undertakes that TCL Communication Ltd. has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and phones in complying with Intellectual Property rights. TCL Communication Ltd. will at no stage be responsible for the inability or failure of the Third Party Materials to operate on this phone or in interaction with any other device. To the maximum extent permitted by law, TCL Communication Ltd. disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third Party Materials. Moreover, the present Third Party Materials, which are provided free of charge by TCL Communication Ltd., may be subject to paid updates and upgrades in the future; TCL Communication Ltd. waives any responsibility regarding such additional costs, which shall be borne exclusively by the purchaser. TCL Communication Ltd. shall not be held responsible for the lack of availability of any application, as its availability depends on the country and the operator of the purchaser. TCL Communication Ltd. reserves the right at any time to add or remove Third Party Materials from its phones without prior notice; in no event shall TCL Communication Ltd. be held responsible by the purchaser for any consequences of such removal.

# 1 Your mobile.....

## 1.1 Keys and connectors





### Recent Apps button

- Touch to switch between individual app activities and documents.



### Home button

- From any application or screen, touch to return to the Home screen.
- Long press to turn on Google Now. You can get help such as getting directions and restaurant information based on the content detected on the screen.



### Back button

- Touch to go back to the previous screen, or close a dialog box, options menu, the Notification panel, etc.



### Power key

- Press: Lock the screen/Light up the screen.
- Press and hold: Show the popup menu to select from Power off/Restart.
- Press and hold the **Power** key and **Volume up** key to enter recovery mode.
- Press and hold the **Power** key and **Volume down** key to make a screenshot.
- Press and hold the **Power** key for at least 10 seconds to force reboot.



### Volume keys

- In call mode, adjusts the earpiece or headset volume.
- In music/video/streaming mode, adjusts the media volume.
- In general mode, adjusts the ringtone volume.
- Mutes the ringtone of an incoming call.
- In camera preview mode, press **Volume up** or **down** key to take a photo or press and hold to make burst shoot.



## Now key

Now Key settings are available at: **Settings\Now key**.

If Now Key is enabled,

- From Home screen, press the key to show weather effect.
- Press the key to instantly take a photo when your phone is locked. In general mode, adjusts the ringtone volume.
- Press and hold the key to take burst shot when your phone is locked.
- Press the key to trigger audio effect when a song or movie is played.
- Press the key to enhance voice quality during a call.
- Press the key from Gallery Moments to create a photo collage.
- Press the key to trigger special effect such as sequence change when a movie is played.
- You can also customise the Now Key function. For example, enable screenshot taking or application running by pressing the Now Key when the screen is locked.
- When phone is locked (display off):
  - press to screen-on;
  - double press to instant shot (800ms);
  - long press to continuously shot.

## 1.2 Getting started

### 1.2.1 Setting up

#### Inserting or removing the SIM/microSD card

You must insert a SIM card to make phone calls and connect to mobile networks. You do not need to power off your phone before inserting or removing the SIM card as this phone supports hot swap.



Your phone only supports nano-SIM cards. Do not attempt to insert other SIM types such as mini and micro cards; otherwise this may cause damage to your phone.

#### Charging the battery

You are advised to fully charge the battery (). Charging status is indicated by a percentage displayed on screen. The percentage increases as the phone is charged.



To reduce power consumption and energy waste when the battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, GPS, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

### 1.2.2 Powering on your phone

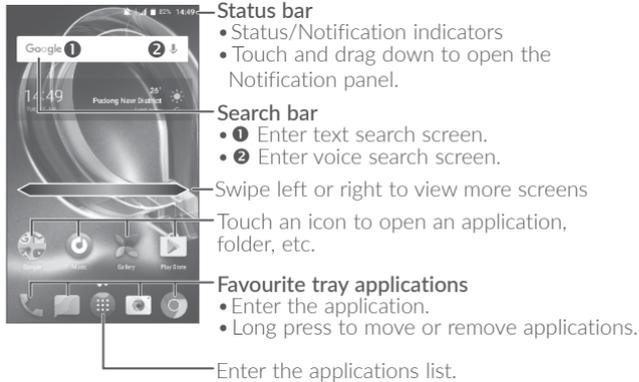
Hold down the **Power** key until the phone powers on, unlock your phone (Swipe, PIN, Password or Pattern) if necessary. The Home screen is displayed.

### 1.2.3 Powering off your phone

Press and hold the **Power** key until options appear, then select **Power off**.

## 1.3 Home screen

You can bring all the items (applications, shortcuts, folders and widgets) you love or use most frequently to your Home screen for quick access. Touching the **Home** button or fingerprint sensor (if fingerprint unlock is enabled) always takes you back to the main Home screen.



### 1.3.1 Using the touchscreen



To access an application, touch it with your finger.



**Long press**  
To enter the available options for an item, long press the item. For example, select a contact in Contacts, long press this contact, an option list will appear.



**Drag**  
Long press an item and drag it to another location.



**Slide/Swipe**  
Slide the screen to scroll up and down the applications, images, and web pages. You can slide the screen horizontally too.



**Flick**  
Similar to swiping, flicking is a lighter and quicker stroke.



**Pinch/Spread**  
Place two fingers on the screen surface and draw them apart or together to scale an element on the screen.

The phone also supports one finger zooming in **Gallery**. Double tap the screen to zoom in/out.



**Rotate**  
Automatically change the screen orientation from portrait to landscape by turning the phone sideways.

### 1.3.2 Status bar

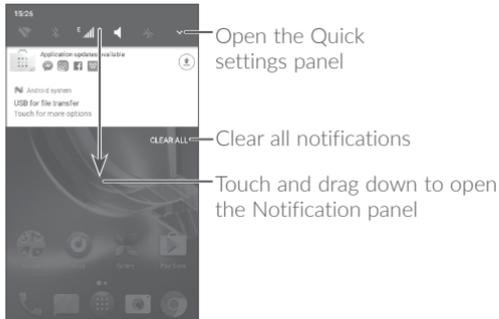
From the Status bar, you can view both phone status (on the right side) and notification information (on the left side).

Drag down the Status bar to view notifications and drag again to enter the Quick settings panel.

Touch and drag up to close it. When there are notifications, you can touch them to access notifications.

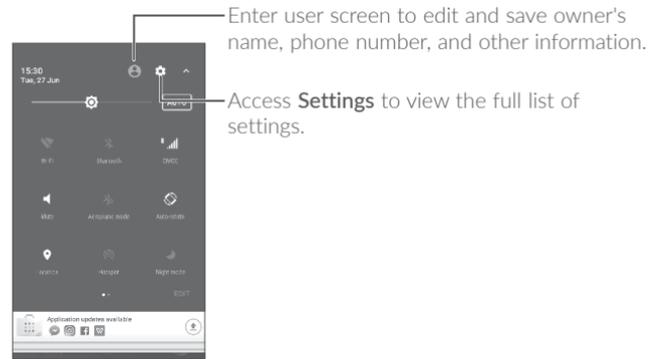
#### Notification panel

When there are notifications, touch and drag down the Status bar to open the Notification panel to read more detailed information.



#### Quick settings panel

Touch and drag down the Notification panel or touch  to open the Quick settings panel.



### 1.3.3 Search bar

The phone provides a search function which can be used to locate information within applications, the phone or the web.



#### 1 Search by text

- Touch the Search bar from the Home screen.
- Enter the text/phrase you want to search for.

- Touch  on the keyboard if you want to search on the web.

### 🔊 Search by voice

- Touch  from the Search bar to display a dialog screen.
- Speak the word/phrase you want to search for. A list of search results will display for you to select from.

## 1.3.4 Locking and unlocking your screen

To protect your phone and privacy, you can lock the phone with a pattern, PIN or password, etc.

### To create a screen unlock pattern

- From the Home screen, touch  to open the applications list, then touch **Settings** > **Lock screen** > **Screen lock** > **Pattern**.
- Draw your own pattern.

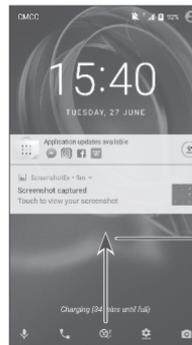
### To lock phone screen

Press the **Power** key once to lock the screen.

### To unlock the phone screen

Press the **Power** key once to light up the screen, then slide to draw the unlock pattern you have created or enter your PIN or password, etc.

If you have chosen **Swipe** as the screen lock, you can press the **Power** key to light up the screen, then swipe up to unlock the screen.



Double tap to enter the detailed screen

Swipe up to unlock the screen

Double touch to open the application

## 1.3.5 Personalising your Home screen

### Add

You can long press a folder, an application or a widget to activate the Move mode, and drag the item to your preferred Home screen.

### Reposition

Long press an item and drag it to the desired position and then release. You can move items both on the Home screen and the Favourite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

### Remove

Long press an item and drag it up to the top of the **X** icon, and release after the item turns red.

## Create folders

To improve the organisation of shortcuts or applications on the Home screen and the Favourite tray, you can add them to a folder by stacking one item on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

## Wallpaper customisation

Long press an empty area on the Home screen, then touch **WALLPAPERS** to customise wallpaper.

### 1.3.6 Widgets and recently-used applications

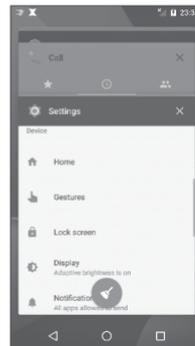
#### Consult widgets

Long press the empty area on the Home screen, then touch **WIDGETS** to display all widgets.

Touch the selected widget and drag it to your preferred screen.

#### Consult recently-used applications

To consult recently-used applications, touch the **Recent apps** button. Touch a thumbnail in the window to open the application.



Touch one thumbnail and slide it right/left or touch **X** to close an application.

Touch  at the bottom of the screen to close all the running applications.

### 1.3.7 Volume adjustment

#### Using the volume key

Press the **Volume** key to adjust the volume. To activate the vibrate mode, press the **Volume down** key until the phone vibrates.

#### Using the settings menu

From the Home screen, touch  to open the applications list, then touch **Settings** > **Sound** to set the volume for media, ringtone, alarm, etc. to your preference.

## 2 Now key.....

Now Key settings are available at: Settings\Now key.

If Now Key is enabled,

- From Home screen, press the key to show weather effect.
- Press the key to instantly take a photo when your phone is locked.
- Press and hold the key to take burst shot when your phone is locked.
- Press the key to trigger audio effect when a song or movie is played.
- Press the key to enhance voice quality during a call.
- Press the key from Gallery Moments to create a photo collage.
- Press the key to trigger special effect such as sequence change when a movie is played.
- You can also customise the Now Key function. For example, enable screenshot taking or application running by pressing the Now Key when the screen is locked.
- When phone is locked (display off):
  - press to screen-on;
  - double press to instant shot (800ms);
  - long press to continuously shot.

## 3 Text input .....

### 3.1 Using the onscreen keyboard

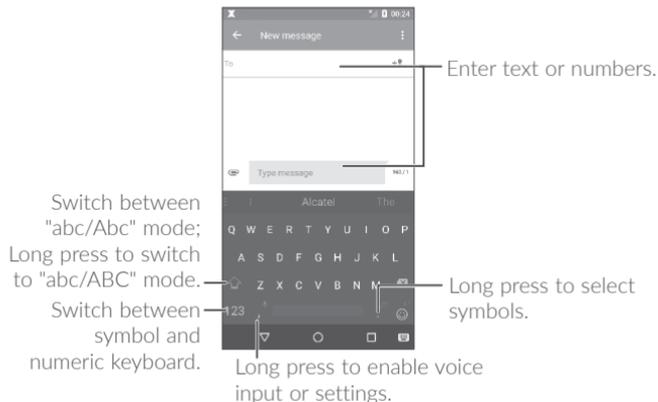
#### Onscreen keyboard settings

Go to **Settings > Language & input > Virtual keyboard**, touch the keyboard you want to set up and a series of settings will become available.

#### Adjust the onscreen keyboard orientation

Turn the phone sideways or upright to adjust the onscreen keyboard orientation. You can adjust it by changing the settings (**Touch Settings > Display > When device is rotated**).

#### 3.1.1 Android keyboard



## 3.2 Text editing

You can edit the texts you entered.

- Long press or double tap within the texts you want to edit.
- Drag the tabs to change the selected texts.
- The following options will show: **SELECT ALL**, **CUT**, **COPY** and **SHARE**.



You can also insert new texts if preferred

- Touch where you want to type, or long press a blank space. The cursor will blink and the tab will show. Drag the tab to move the cursor.
- If you have cut or copied any text, touch the tab to show **PASTE** which allows you to paste any text you have previously copied.



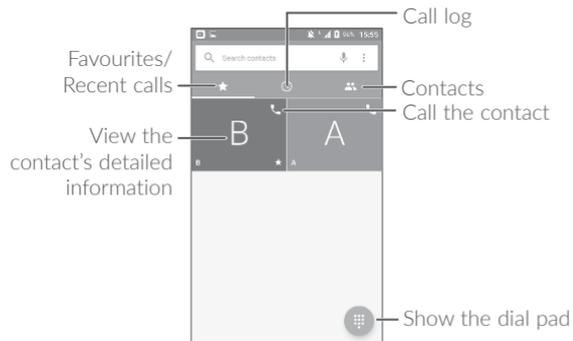
# 4 Call, Call log and Contacts .....

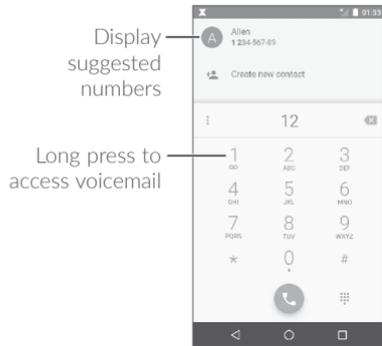


## 4.1 Call.....

### 4.1.1 Making a call

To make a call, touch .





Enter the desired number from the dial pad and touch to place the call or select a contact from **Contacts** or **Recent calls** by sliding or touching tabs, then touch to make the call.

The number you entered can be saved to **Contacts** by touching **Create new contact**.

If you make a mistake, you can delete the incorrect digits by touching .

To hang up a call, touch .

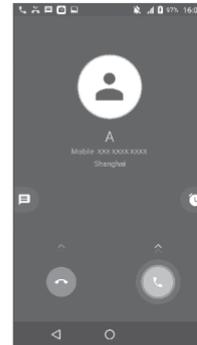
### International call

To dial an international call, long press to enter "+", then enter the international country prefix followed by the full phone number and touch .

### Emergency call

If your phone has network coverage, dial the emergency number and touch to make an emergency call. This works even without a SIM card and without typing the PIN code.

## 4.1.2 Answering or rejecting a call



When you receive a call:

- Slide up to answer;
- Slide up to reject;
- Touch to reject the call by sending a preset message;
- Touch to set a reminder to call back in a few minutes.

To mute an incoming call, press the **Volume** key, or turn the phone over (when the **Settings > Gestures > Turn over to mute** option is activated).

## 4.1.3 Calling your voicemail

Your voicemail is provided by your network to avoid missing calls. It works like an answering machine that you can consult at any time.

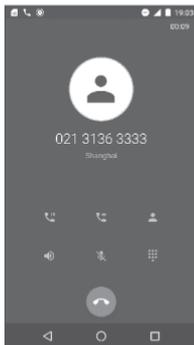
To access your voicemail, long press .

To set your voicemail number: Long press , then touch **ADD NUMBER > Voicemail > Setup > Voicemail number**.

If you receive a voicemail,  appears in the Status bar. Open the Notification panel and touch **New voicemail**.

#### 4.1.4 During a call

To adjust the volume during a call, press the **Volume** key.



End the current call.



Touch once to activate the speaker during the current call. Touch this icon again to deactivate the speaker.



Touch once to mute the current call. Touch this icon again to unmute the call.



Display the dial pad.



Touch once to hold the current call. Touch this icon again to retrieve the call.



Add a call.



To avoid accidental operation of the touchscreen during a call, the screen will be locked automatically when you put the phone close to your ear; and it will be unlocked when the phone is taken away from your ear.

#### 4.1.5 Managing multiple calls

With this phone you can handle multiple calls at the same time.

##### Swap calls

When you accept two calls, touch , you can now switch between two lines. The current call will be put on hold and you are able to join the other call.

##### Conference calls<sup>(1)</sup>

You can set up a conference call as follows.

- Place a call to the first participant of the conference call.
- Touch .
- Enter the phone number of the person you want to add to conference and touch . You can also add participants from **Call log** or **Contacts**.
- Touch  to start the conference.
- Touch  to end the conference call and disconnect all callers.

#### 4.1.6 Call settings

Touch  from the **Call** screen, then touch **Settings**. The following options are available:

<sup>(1)</sup> Depending on your network operator.

## Sounds and vibrate

Touch to set incoming call ringtone, and mark the checkbox to enable dial pad tones or vibrate for calls.

## Quick response

Edit quick responses which will be used when you reject a call with a message.

## Call settings

### • Voicemail

- **Service:** Opens a dialog box where you can select your operator's voicemail service or another service.
- **Setup:** If you are using your operator's voicemail service, this opens a dialog box where you can enter the phone number to use for listening to and managing your voicemail. You can enter a comma (,) to insert a pause into the number.
- **Sound:** Touch to set the sound when a new voicemail arrives.
- **Vibrate:** Mark the checkbox to enable vibration when a new voicemail arrives.

### • Fixed dialling numbers

Fixed dialling number (FDN) is a SIM service mode, where outgoing calls are restricted to a set of phone numbers. These numbers are added to the FDN list. The most common practical application of FDN is for parents to restrict the phone numbers to which their children can dial. For security reasons, you'll be prompted to enable FDN by entering SIM PIN2 which is usually acquired from your service provider or SIM maker.

- **Enable FDN:** Enter SIM PIN2 to enable FDN.
- **Change PIN2:** Update PIN2 for FDN access.
- **FDN list:** Add or manage FDNs.

### • Vibrate reminder

Enable vibrate when a call connects.

### • Call forwarding:

Touch to configure how your calls are forwarded when your phone is busy, unanswered or unreachable.

### • Additional settings:

Touch Caller ID to use default operator settings to display your number in outgoing calls. Mark the Call waiting check box to notify you of new incoming calls during a call.

### • Call barring:

Touch to configure call barring settings. Mark the checkbox to activate the call barring for outgoing and incoming calls.

## Accessibility

Set up TTY mode or enable hearing aids.

## Quick dial

Add or manage quick-dial numbers.

## Call duration

Check call duration for Latest call, total incoming all, total outgoing call, and total call.

## Manage accounts

Add an account to sync contact information.

## Display options

- **Sort by:** Touch to sort the list by the first name or last name.
- **Name format:** Touch to choose whether to display first name first, or last name first.

## 4.2 Call log

You can access your call log by touching  from the **Call** screen to view missed calls, outgoing calls and incoming calls.

Touch a contact or number to view information or further operations, you can launch a new call, send SMS to the contact or number, view detailed information of the call, or clear the call.

Touch **View full call history** to view call logs. Touch  to clear the entire call history.

## 4.3 Contacts.....

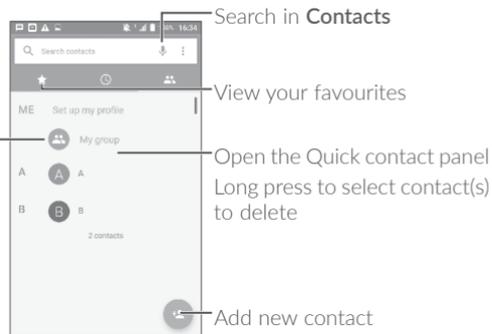


**Contacts** enables quick and easy access to the contact you want to reach.

You can view and create contacts on your phone and synchronise them with your Gmail contacts or other applications on the web or on your phone.

### 4.3.1 Consult your Contacts

To see your contacts, touch .



### Delete a contact

Long press the contact you want to delete, then touch  and confirm to delete. Touch  to select all contacts, then touch  and confirm to delete all contacts.



The contact you have deleted will also be removed from other applications on the phone or web the next time you synchronise your phone.

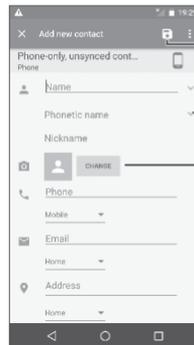
Touch  to display the contacts list option menu. The following actions are available:

- **Call history** View call logs.
- **Contacts to display** Choose contacts to display.
- **Import/Export** Import or export contacts between phone, SIM card, microSD card and phone storage, etc.
- **Clear frequents** Clear frequently contacted list.
- **Block numbers** Add numbers here so that you won't receive the calls or texts from them.
- **Merge contacts** Select duplicate contacts to merge.
- **Settings** Change settings related to call, voicemail, display, etc.

### 4.3.2 Adding a contact

Touch  in the contact list to create a new contact.

You are required to enter the contact's name and other contact information. By scrolling up and down the screen, you can move from one field to another.



When finished, touch the icon to save

Touch to open available labels

Select a picture or take a photo for the contact

When finished, touch  to save.

To exit without saving, you can touch  and then touch **Discard changes**.

### Add to/Remove from Favourites<sup>(1)</sup>

To add a contact to favourites, you can touch a contact to view details then touch  to add the contact to favourites.

To remove a contact from favourites, touch the star  on the contact details screen.

### 4.3.3 Editing your contacts

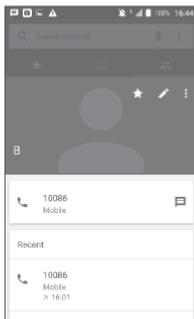
To edit contact information, touch  on the contact details screen.

When finished, touch  to save.

<sup>(1)</sup> Only phone contacts can be added to Favourites.

#### 4.3.4 Use Quick contact for Android

Touch a contact to open Quick contact for Android. You can then touch  or the number to make a call. Touch  to send a message.



The icons available on the Quick contact panel depend on the information you have for the contact and the applications and accounts on your phone.

#### 4.3.5 Importing, exporting and sharing contacts

This phone enables you to import or export contacts between your phone, SIM card and phone storage.

From the Contacts screen, touch  to open the options menu. Touch **Import/Export**, then select to import/export contacts from/to your accounts, SIM card, Phone, internal storage, micro SD card, etc.

You can share a single contact or contacts with others by sending the contact's vCard to them via Bluetooth, Gmail, etc.

Touch the contact you want to share, touch  and **Share** from the contact details screen. Select the number you want to share, touch , and then select the application to perform this action.

#### 4.3.6 Displaying contacts

You can configure which list of contacts, for each account, you want to display in the Contacts list. Touch  and touch **Contacts to display** from contacts list screen. You can then choose which contacts to display.

Touch  > **Settings** > **Display options** to sort the list by touching **First name** or **Last name**, as well as viewing contact names by touching **First name first** or **Last name first**.

#### 4.3.7 Merging/Separating contacts<sup>(1)</sup>

To avoid duplication, you can add any new contact information to existing contacts in a single action.

Touch  > **Merge contacts**.

You then need to select the contact whose information you want to join with the first contact. The information from the second contact is added to the first one, and the second contact will no longer be displayed in the Contacts list.

#### 4.3.8 Synchronising contacts in multiple accounts

Contacts, data or other information can be synchronised from multiple accounts, depending on the applications installed on your phone.

To add an account, touch  from the contacts list and touch **Settings** > **Manage accounts** > **Add account**, or from the Home screen, touch  then **Settings** > **Accounts** > **Add account**.

You are required to select the kind of account you are adding, like Google, Corporate, etc.

As with other account setups, you need to enter detailed information, like username, password, etc.

<sup>(1)</sup> Only applicable for phone contacts.

You can remove an account and all associated information from the phone. Touch the account you want to delete, touch , select **Remove account**, and then confirm.

### Auto-sync

On the **Accounts** screen, touch  and mark the **Auto-sync data** checkbox. When activated, all changes to information on the phone or online will be automatically synchronised with each other.

## 5 Messaging and Email .....

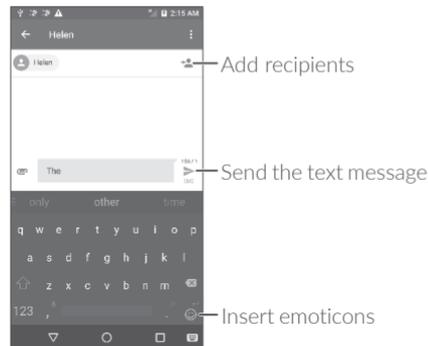
### 5.1 Messaging.....

You can create, edit and receive SMS and MMS with this phone.

To access Messaging, touch .

#### 5.1.1 Write a new message

On the message list screen, touch  to write text/multimedia messages.



 For saved contacts, touch the photo to open the Quick contact panel to communicate with the contact. For unsaved contacts, touch  to add the number to your **Contacts**.

## Sending a text message

Enter the name or the phone number of the recipient in the **To** bar or touch  to add recipients. Touch the **Type message** bar to enter the text of the message. Touch  to insert emoticons. When finished, touch .

An SMS message of more than 160 characters will be charged as several SMS. There is a counter on the right of the text box to remind you how many characters are allowed to be entered in one message.

 Specific letters (accented) will also increase the size of the SMS. This may cause multiple SMS to be sent to your recipient.

## Sending a multimedia message

MMS enables you to send video clips, images, photos, and sounds to other compatible mobiles and email addresses.

An SMS will be converted to MMS automatically when media files (image, video, audio, etc.) are attached or subject or email addresses are added.

To send a multimedia message, enter the recipient's phone number in the **To** bar and touch the **Type message** bar to enter the text of the message.

Touch  to open the options menu. Touch **Add subject** to insert a subject. Touch  to attach a picture, video, audio or contact..

When finished, touch  to send the multimedia message.

### 5.1.2 Manage messages

When receiving a message,  will appear in the Status bar as a notification. Drag down the Status bar to open the Notification panel. Touch the new message to open and read it. You can also access the Messaging application and touch the message to open it.

Messages are displayed as a conversation.

Touch a message to enter the message composing screen:

- Touch  to call the number;
- Touch  to save the number to contacts or view the contact details if the number has been saved;
- To reply to a message, enter the text, or touch  to insert quick text, contact, etc. When finished, touch .
- If you long press a message, the following options will be available: copy text , forward , view details , delete  etc., touch  to lock the message or report it as spam.

### 5.1.3 Adjust message settings

On the message list screen, touch  and select **Settings**.

#### GENERAL

- **SMS enabled** Open the options dialog or touch **SMS app** to change your default SMS app.
- **Quick text** Touch to edit quick response text.

#### Storage

- **Delete old messages** Select to delete old messages when the maximum number of stored messages is reached.
- **Text message limit** Touch to set the maximum number of text messages to be saved per conversation.
- **Multimedia message limit** Touch to set the maximum number of multimedia messages to be saved per conversation.

## Notifications

- **Notifications** Select to enable notification when receiving a new message.
- **Select ringtone** Touch to select a ringtone as a new message notification tone.
- **Vibrate** Select under which conditions the phone vibrates for a new message.
- **Beep when on an active call** Select to enable beep when a new message is received during a call.

## WAP push messages

- **Enable WAP push** Touch to enable receipt of push messages from network.

## Cell Broadcast settings

- **Cell Broadcast** Mark the checkbox to enable receipt of Cell Broadcast messages.
- **Cell Broadcast ringtone** Touch to select Cell Broadcast ringtone when receiving Cell Broadcast messages.
- **LED indicator** Mark the checkbox to enable Cell Broadcast LED indicator.
- **Light up screen** Mark the checkbox to light up the screen when receiving new Cell Broadcast messages.
- **Vibrate** Select under which conditions the phone vibrates for a new Cell Broadcast message.

- **Cell Broadcast settings** Touch to select channels and configure languages.
- **Emergency alerts** Touch to enter emergency alert settings, including whether to show threats and alert tones.

## ADVANCED

### Text message (SMS) settings

- **Delivery reports** Select to request a delivery report for each text message you send.
- **Manage SIM messages** Touch to manage text messages stored in your SIM card.
- **SMS service centre** Touch to view the service centre number.
- **Validity period** Touch to select the validity period, during which the network provider will continue to try to send the message.
- **Character code** Touch to select message encode format.
- **SMS signature** Mark the checkbox to enable a signature for the messages you send.
- **Edit SMS signature** Touch to edit SMS signature.

### Multimedia message (MMS) settings

- **Group messaging** Mark the checkbox to allow you to send a single message to multiple recipients simultaneously.
- **Delivery reports** Select to request a delivery report for each multimedia message you send.

- **Read reports** Select to request a report on whether each recipient has read a multimedia message sent by you.
- **Auto-retrieve** Select to download the full MMS message (including message body and attachment) automatically to your phone. Otherwise, download only the MMS message header.
- **Roaming auto-retrieve** Select to download the full MMS message (including message body and attachment) automatically when roaming. Otherwise, download only the MMS message header to avoid extra charges.
- **Creation mode** Select to change creation mode.
- **Maximum message size** Select to set the maximum message size.
- **Priority** Touch to set the priority.

## 5.2 Email

The first time you set up your phone, you can select to use an existing email address or to create a new email account.

You can also set up external POP3 or IMAP email accounts in your phone.

To set up your email account, touch  from the Home screen, then select **Email**.

A setup wizard will guide you through the steps to set up an email account.

- Enter the email address and password of the account you want to set up.

- Touch **Next**. If the account you entered is not provided by your service provider on the phone, you will be prompted to go to the email account settings screen to enter settings manually. Alternatively, you can touch **Manual setup** to directly enter the incoming and outgoing settings for the email account you are setting up.
- Enter the account name and display name in outgoing emails.
- To add another email account, you can touch  on the upper left corner, select **Settings**, and then touch **Add account**.

### To create and send emails

- Touch  from the Inbox screen.
- Enter recipient(s) email address(es) in the **To** field.
- If necessary, touch **Cc/Bcc** to add a copy or a blind carbon copy to the message.
- Enter the subject and the content of the message.
- Touch  to add an attachment.
- If you do not want to send the mail right away, you can touch  and **Save draft** or touch the **Back** key to save a copy.
- Touch  to send.

If you do not want to send or save the email, you can touch  and then select **Discard**.

To add a signature to your emails, touch  and select **Settings**, then choose the account where you want to create or modify the signature. Touch **Signature** to edit.

# 6 Calendar, Clock, and Calculator .....

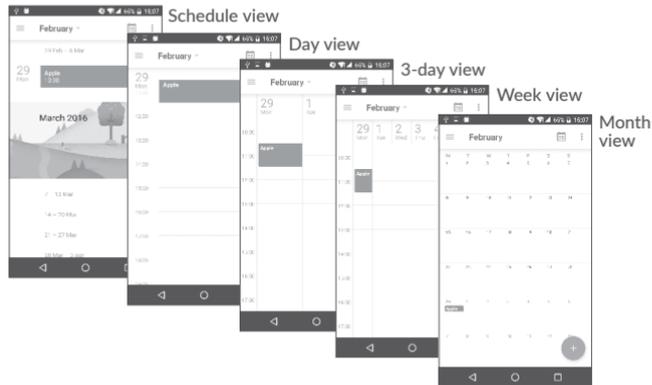
## 6.1 Calendar .....

You can use **Calendar** to keep track of important meetings, appointments, etc.

To view the calendar and create events, touch  from the Home screen, then touch **Calendar**.

### 6.1.1 Multimode view

You can display the Calendar by **Schedule**, **Day**, **3-day**, **Week**, or **Month**.



### 6.1.2 To create new events

You can add new events from any Calendar view.

- Touch .
- Fill in all required information for this new event. If it is a whole-day event, you can select **All-day**.
- Invite guests to the event. Enter the email addresses of the guests you want to invite, with commas to separate. The guests will receive an invitation from Calendar and Email.
- When finished, touch **SAVE** from the top of the screen.

To quickly create an event from the Week view screens, touch an empty spot to select a target area which will then turn , and touch the icon to create the new event.

### 6.1.3 To delete or edit an event

To delete or edit an event, touch the event to enter its details screen, touch  to edit the event, and touch  : **Delete** to delete.

### 6.1.4 Event reminder

If a reminder is set for an event, the upcoming event icon  will appear in the Status bar as a notification when the reminder time arrives.

Touch and drag down the Status bar to open the Notification panel, touch an event name to view the Calendar notification list.

Touch the **Back** button to keep the reminders pending in the Status bar and the Notification panel.

## 6.2 Clock



Your mobile phone has a built-in clock.

To view the current time, touch  from the Home screen, then touch **Clock**.

### 6.2.1 World clock

To view the world clock, touch  from the Clock screen.

Touch  to add a time zone.

### 6.2.2 Alarm

From the Clock screen, touch  to enter the **Alarm** screen.

Turn on  to enable the alarm.

Touch  to add a new alarm, and move the hand to set the alarm time. Touch , the following options will appear:

- **Repeat** Touch to select the days when you want the alarm to work.
- **Default ringtone** Touch to select a ringtone for the alarm.
- **Vibrate** Select to activate vibration.
- **Label** Touch to set a name for the alarm.
- **Delete** Touch to delete the alarm.

### 6.2.3 Timer

From the Clock screen, touch  to enter the **Timer** screen.

Enter the time. The time should be typed in second, minute and hour number sequence.

- Touch  to start the countdown.
- Touch  to pause the timer.

### 6.2.4 Stopwatch

From the Clock screen, touch  to enter the **Stopwatch** screen.

- Touch  to start the stopwatch.
- Touch  to halt the total and lap times. These will only restart after  is touched.

### 6.2.5 Adjust Clock settings

Touch  and then **Settings** to adjust the following options:

#### Clock

- **Style** Touch to set the clock style to analogue or digital.
- **Automatic home clock** Enable to add a clock for your Home time zone when travelling in an area where the time is different.
- **Home time zone** Touch to set Home time zone.
- **Change date & time** Touch to enable automatic data & time, or change time manually.

## Alarms

- **Silence after** Touch to set a temporary turn off time for an alarm.
- **Snooze length** Touch to set the duration of alarms.
- **Alarm volume** Touch to set alarm volume.
- **Gradually increase volume** Touch to select the duration after which the alarm volume increases, or disable this function.
- **Volume buttons** Touch to set side **Volume** key behaviour when alarm sounds: **Control volume**, **Snooze** or **Dismiss**.
- **Start week on** Touch to choose the start of a week.

## Timers

- **Timer sound** Touch to select the timer ringtone.
- **Gradually increase volume** Touch to select the duration after which the timer volume increases, or disable this function.
- **Timer vibrate** Enable to vibrate with timer sound.

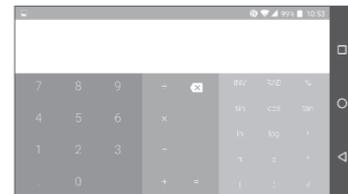
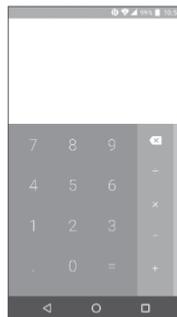
## 6.3 Calculator.....

To use the calculator, touch  from the Home screen, then touch **Calculator**.

There are two panels available: Basic panel and Advanced panel.

To switch between panels, select one of the following two ways:

- Swipe the basic calculation screen to the left to open the scientific calculation.
- Or turn the phone to the landscape orientation from the basic panel to open the scientific calculation. This option only available if **Settings > Display > When device is rotated > Rotate the contents on the screen** is on.



Enter a number and the arithmetic operation to be performed. Enter the second number, then touch "=" to display the result. Touch  to delete digits one by one, long press  to delete all at once.

# 7 Getting connected .....

To connect to the internet with this phone, you can use GPRS/EDGE/3G/4G networks or Wi-Fi, whichever is most convenient.

## 7.1 Connecting to the internet

### 7.1.1 GPRS/EDGE/3G/4G

The first time you turn on your phone with your SIM card inserted, it will automatically configure your network service: GPRS, EDGE, 3G or 4G.

If the network is not connected, you can turn on mobile data in **Settings > Data usage**.

To check the network connection you are using, touch **Settings > More > Mobile networks > Access Point Names** or **Network operators**.

#### To create a new access point

A new GPRS/EDGE/3G/4G network connection can be added to your phone with the following steps:

- Touch **Settings > Mobile networks > Access Point Names**.
- Touch  to enter the required APN information.
- When finished, touch  and touch **Save**.

#### To activate data roaming

- Touch **Settings > Mobile networks**.
- Touch **Data roaming**.
- When data roaming is disabled, you can still perform data exchange with a Wi-Fi connection (refer to "6.1.2 Wi-Fi").

#### To set preferred network mode

- Touch **Settings > Mobile networks > Preferred network type**.

### 7.1.2 Wi-Fi

You can connect to the internet when your phone is within range of a wireless network. Wi-Fi can be used on your phone even without a SIM card inserted.

#### To turn Wi-Fi on and connect to a wireless network

- Touch **Settings > Wi-Fi**.
- Turn on .
- Once Wi-Fi is turned on, detected Wi-Fi networks are listed.
- Touch a Wi-Fi network to connect to it. If the network you selected is secured, you are required to enter a password or other credentials (you may contact the network operator for details). When finished, touch **CONNECT**.

#### To activate notification when a new network is detected

When Wi-Fi is on and the network notification is activated, the Wi-Fi icon will appear in the Status bar whenever the phone detects an available wireless network within range. The following steps activate the notification function when Wi-Fi is on:

- Touch **Settings > Wi-Fi**.
- Touch .
- Turn on  beside **Network notification**.

#### To add a Wi-Fi network

When Wi-Fi is on, you may add new Wi-Fi networks according to your preference.

- Touch **Settings > Wi-Fi**.
- Touch **Add network** under the detected Wi-Fi network list.

- Enter the name of the network and any required network information.
- Touch **SAVE**.

### To forget a Wi-Fi network

The following steps prevent automatic connections to networks which you no longer wish to use.

- Turn on Wi-Fi, if it's not already on.
- On the Wi-Fi screen, touch the name of the saved network.
- Touch **FORGET** in the dialog that opens.

## 7.2 Connecting to a Bluetooth device<sup>(1)</sup>

Bluetooth is a short-range wireless communication technology that you can use to exchange data, or connect to other Bluetooth devices for various uses.

To turn on Bluetooth, touch **Settings** > **Bluetooth**. Your phone and other available devices will display on the screen.

### To turn on Bluetooth

- Touch **Settings** > **Bluetooth**.
- Switch the toggle  to activate this function.

To make your phone more recognisable, you can rename your phone which is visible to others.

- Touch **Settings** > **Bluetooth**.
- Touch  > **Rename this device**.
- Enter a name, and touch **RENAME** to confirm.

<sup>(1)</sup> You are recommended to use alcatel Bluetooth headsets, which have been tested and proved compatible with your phone. You can go to [www.alcatel-mobile.com](http://www.alcatel-mobile.com) for more information about the alcatel Bluetooth headset.

### To pair/connect your phone with a Bluetooth device

To exchange data with another device, you need to turn Bluetooth on and pair your phone with the Bluetooth device with which you want to exchange data.

- Touch **Settings** > **Bluetooth**.
- Touch  and **Refresh**.
- Touch a Bluetooth device you want to pair your phone with in the list.
- In the dialog that pops up, touch **PAIR** to confirm.
- If the pairing is successful, your phone will be connected to the device.

### To disconnect/unpair from a Bluetooth device

- Touch  beside the device you want to unpair.
- Touch **FORGET** to confirm.

## 7.3 Connecting to a computer via USB

With a USB cable, you can transfer media files and other files between your phone and a computer.

### To connect your phone to the computer

Use the USB cable that came with your phone to connect the phone to a USB port on your computer. You will receive a notification of **USB for file transfer**.

The first time you connect the phone via USB, a debugging dialogue box pops up, touch **OK** to allow data exchange between your phone and computer, otherwise, you can use USB for charging only.

Touch **USB for file transfer**, choose the way in which you want to transfer files. By default, **Transfer files (MTP)** is selected.



Before using MTP, make sure that the driver (Windows Media Player 11 or higher version) has been installed.

To locate the data you have transferred or downloaded to your phone, touch **Files**. All data you have downloaded is stored in **Files** where you can view media files (videos, photos, music and more), rename files, install applications on your phone, etc.

## 7.4 Sharing your phone's mobile data connection

You can share your phone's mobile data connection with a single computer via a USB cable (USB tethering) or with up to eight devices at once by turning your phone into a mobile hotspot or via Bluetooth.



The functions below may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas.

### To share your phone's data connection via USB

Use the USB cable that come with your phone to connect the phone to a USB port on your computer.

- Touch **Settings > More > Tethering & mobile hotspot**.
- Turn on  beside **USB tethering** to activate this function.

### To share your phone's data connection as a mobile hotspot

- Touch **Settings > More > Tethering & mobile hotspot**.
- Turn on  beside **Mobile hotspot** to activate this function.

### To share your phone's data connection via Bluetooth

- Touch  in the Quick settings panel.
- Go to **More > Tethering & mobile hotspot**.
- Turn on  after **Bluetooth tethering** to activate this function.

### To rename or secure your mobile hotspot

When the mobile hotspot is activated, you can rename your phone's Wi-Fi network (SSID) and secure its Wi-Fi network.

- Touch **Settings > More > Tethering & mobile hotspot**.
- Touch **Set up mobile hotspot** to rename the network name or set your network security.
- Touch **SAVE**.

### To play media files on a device with the cast screen feature

You can share your phone's data such as music and video files with your TV via cast screen.

- Touch **Settings > Display > Cast Screen**.
- To use cast screen, you must turn on Wi-Fi.

## 7.5 Connecting to virtual private networks

Virtual private networks (VPNs) allow you to connect to the resources inside a secured local network from outside that network. VPNs are commonly deployed by corporations, schools, and other institutions so that their users can access local network resources when not inside that network, or when connected to a wireless network.

### To add a VPN

- Touch **Settings > More > VPN** and then touch .
- On the screen that opens, follow your network administrator's instructions to configure each component of the VPN settings.
- Touch **SAVE**.

The VPN is added to the list on the VPN settings screen.



Before adding a VPN, you should set a PIN code or password for your phone.

### To connect/disconnect to/from VPN

To connect to a VPN:

- Touch **Settings > More > VPN**.

- The VPNs you have added are listed. Touch the VPN you want to connect with.
- In the dialog that opens, enter any requested credentials and touch **CONNECT**.

To disconnect from a VPN:

- Open the Notification panel and touch the notification for the VPN disconnection.

### To edit/delete a VPN

To edit a VPN:

- Touch **Settings > More > VPN**.
- The VPNs you have added are listed. Touch  beside the VPN you want to edit.
- After editing, touch **SAVE**.

To delete a VPN:

- Touch  beside the VPN you want to delete, then touch **FORGET**.

## 8 Multimedia applications .....

### 8.1 Camera .....

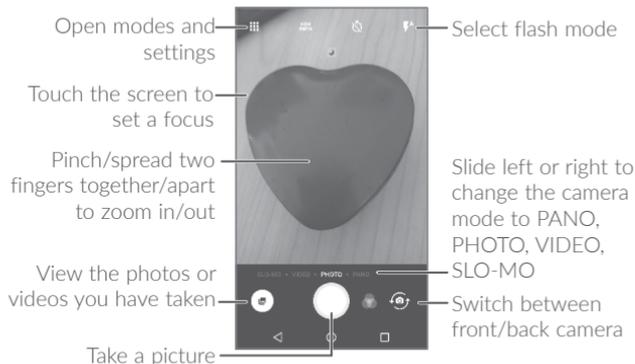


Your mobile phone is fitted with a camera for taking photos and shooting videos.

Before using the camera, make sure that you remove the protective lens cover to avoid it affecting your picture quality.

To take a photo or video, touch  from the Home screen and then touch **Camera**.

If the phone is locked, press the Power key and then swipe the camera icon to the left to open the camera.



## To take a picture

The screen acts as the viewfinder. First, position the object or landscape in the viewfinder. Touch the screen to focus if necessary and touch  to capture. The picture will be automatically saved. You can also long press  to take burst shots.

## To shoot a video

Touch **VIDEO** on the screen to start video recording. You can also touch  to take a picture during video recording.

Touch  to stop recording. The video will be automatically saved.

## Further operations when viewing a picture/video you have taken

- Slide left or right to view the photos or videos you have taken.
- Touch  then Gmail, Bluetooth, Messaging, etc to share the photo or video.
- Touch  or slide down to return to **Camera**.

### 8.1.1 Modes and settings

Before taking a photo, slide left or right to change the camera mode.

#### Back camera shooting mode

- **PHOTO** Photo taking mode is turned on.
- **PANO** Touch to turn on panorama function. Touch the shutter button to start taking panoramic photo and move the phone towards your capture direction and overlap the two lines. Once the slots are filled, the photo will be automatically saved. If the slots are not fully filled, touch the shutter button again to save the photo.

- **VIDEO** Touch to record a video.
- **SLO-MO** Touch to start recording slow motion videos.

## Settings

### Photo

- **Size** Touch to select picture size.
- **Low light enhancement** Touch to enable low light enhancement

### Video

- **Video quality** Touch to select video quality.
- **Video stabilization (EIS)** Turn on  to enable the Electronic Image Stabilization (EIS) feature. It helps reduce blurring associated with the motion of a camera during exposure.

## General

- **Grid** Turn on  to enable grid view. It divides the screen into equal parts and helps you take better photos by making it simple to align compositional elements to the grid, such as the horizon or buildings to the lines in the grid.
- **Manage modes** Select your favourite modes displayed on the **Camera** screen.
- **Media storage** Touch to choose internal storage or SD card to save photos.

- **Save location information**

Turn on  to activate the function of tagging photos and videos with your location. This option is available when GPS location services and wireless network are switched on.

- **Shutter sound**

Turn on  to enable shutter sound when taking a photo.

- **Reset settings**

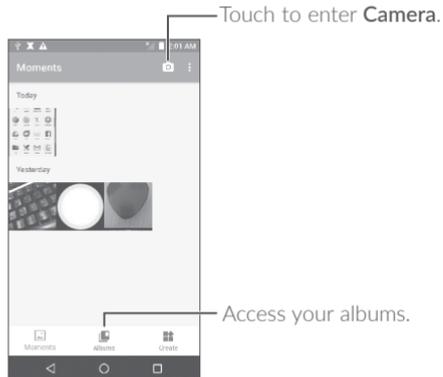
Touch and confirm to reset the camera settings.

## 8.2 Gallery .....



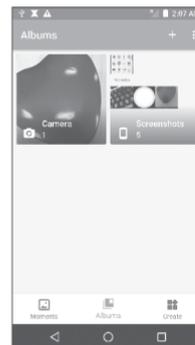
Gallery acts as a media player for you to view photos and play videos. In addition, a set of further operations to pictures and videos are available for your choice.

To view the photos you have taken, touch  from the Home screen, then touch **Gallery**.



### To view a picture/play a video

Pictures and videos are displayed by albums in the **Gallery**.



- Touch an album. All pictures or videos will spread across the screen.
- Touch the picture/video to view or play.
- Slide left/right to view previous or next pictures/videos.

### Working with pictures

You can work with pictures by rotating or cropping them, sharing them with friends, setting them as a contact photo or wallpaper, etc.

Locate the picture you want to work on, and touch the picture in the full-screen picture view. Touch  to share the picture, or  to edit the picture.



-  Set effects such as **Auto**, **West**, etc.
-  Add frame on the picture.
-  **Crop**, **Straighten**, **Rotate**, **Mirror** or **Draw** the picture.
-  Adjust the picture colour.

### Batch operation

The Gallery provides a multi-select function, so that you can work with pictures/videos in batches.

On **MOMENTS** or **ALBUMS** screen, touch  and touch **Select item** to activate batch operation mode (you can also long press one album/picture), then touch videos/pictures you want to work with. Touch  to delete selected files. Touch  to share selected files.

## 8.3 Music .....

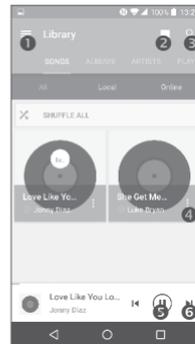


You can play music files stored on your phone or microSD card. Music files can be downloaded from your computer to the phone using a USB cable.

To play a music file, touch  from the Home screen, then touch **Music**.

### 8.3.1 Playing music

Touch a song to play.



- 1 Access the menu.
- 2 Change the song display.
- 3 Search for a song.
- 4 Access more functions.
- 5 Play or pause.
- 6 Play the next song.

 While playing songs with Music, the operation of pause, play or skip is still available even if the screen is locked.

## 9 Others .....

### 9.1 Files.....

To manage the files in your phone, touch  from the Home screen, then touch **Files**.

**Files** works with both external SD card and internal storage.

**Files** displays all data stored on the phone, including applications, media files downloaded from Google Play Store, YouTube or other locations; videos, pictures or audios you have captured; other data transferred via Bluetooth, USB cable, etc.

When you download an application from PC to phone, you can locate the application using Files, then touch it to install it in your phone.

**Files** allows you to perform the following common operations: create (sub) folder, open folder/file, view, rename, move, copy, delete, play, share, etc.

### 9.2 Sound Recorder.....

To record voice, touch  from the Home screen, then touch **Sound Recorder**.

**Sound Recorder** allows you to record voice/sound.

### 9.3 Compass.....

Wave your phone in a figure 8 motion to get your detailed location.

### 9.4 Xender File Transfer.....

By using Xender, you can transfer the files in your phone to any other device including PC/MAC and Android/iOS/Windows phones.

### 9.5 Other applications<sup>(1)</sup>.....

The previous applications in this section are preinstalled on your phone. To read a brief introduction of the preinstalled 3rd party applications, refer to the leaflet provided with the phone. You can also download thousands of 3rd party applications by going to Google Play Store on your phone.

<sup>(1)</sup> Application availability depends on country and operator.

# 10 Google applications.....

Google apps are preinstalled on your phone to improve work efficiency and help you enjoy life.

This manual briefly introduces the apps. For detailed features and user guides, refer to related websites or the introduction provided in the apps.

You are recommended to register with a Google account to enjoy all the functions.

## 10.1 Chrome

A web browser with which you can surf the internet.

Your bookmarks, browsing history, and settings across all devices with the browser installed can be synchronised with your Google account.

## 10.2 Gmail

As the Google's web-based email service, Gmail is configured when you first set up your phone. With this application, you can receive and send emails, manage emails by labels, and archive emails, etc. Emails can be automatically synchronised with your Gmail account.

## 10.3 Maps

Google Maps offers satellite imagery, street maps, 360° panoramic views of streets, real-time traffic conditions, and route planning for travelling by foot, car, or public transportation. By using this application, you can get your own location, search for a place, and get suggested route planning for your trips.

## 10.4 YouTube

YouTube is an online video-sharing application where users can upload, view, and share videos. Available content includes video clips, TV clips, music videos, and other content such as video blogging, short original videos, and educational videos. It supports a streaming function that allows you to start watching videos almost as soon as they begin downloading from the internet.

## 10.5 Play Store

Serves as the official app store for the Android operating system, allowing users to browse and download applications and games. Applications are either free of charge or at a cost.

In Play Store, search for the app you need, download it and then follow the installation guide to install the app. You can also uninstall, update an app, and manage your downloads.

## 10.6 Drive

A file storage and synchronisation service created by Google, which allows users to store files in the cloud, share and edit files.

Files in Drive are well kept and you can reach your files from any device by logging in to your Google account. Files or folders can be shared privately with particular users having a Google account.

## 10.7 Play Music

A music streaming service and online music locker operated by Google.

You can upload and listen to a large number of songs for free. In addition to offering music streaming for internet-connected devices, the Google Play Music app allows music to be stored and listened to offline. Songs purchased through the Play Music are automatically added to the user's account.

## 10.8 Play Movies & TV

Movies and television shows can be viewed online via Google Play Movies & TV. You can also download movies and TV shows for offline viewing. Some content is only available for rental or purchase.

## 10.9 Hangouts

Google Hangouts is a communication platform developed by Google which includes instant messaging, video chat, SMS and VOIP features. You can add friends and then start chatting. All friends added via Hangouts from the Web or device will be displayed in your friend list.

## 10.10 Photos

Google Photos stores and backs up your photos and videos. It also automatically analyses photos and organises them into groups, so that you can quickly locate the photos you need.

## 10.11 Keep

A note taking application developed by Google.

You can insert images, lists, and record voice in your notes. You can also set time or location-based reminders for notes. Google Keep allows you to categorise notes by labels, and notes are searchable based on their colour, whether they have reminders, audio, images, or are lists.

# 11 Settings

To go to Settings, touch  from the Home screen, then touch **Settings**.

## 11.1 Wireless & networks

### 11.1.1 Wi-Fi

Using Wi-Fi you can now surf the internet without using your SIM card whenever you are in range of a wireless network. The only thing you have to do is to enter the **Wi-Fi** screen and configure an access point to connect your phone to the wireless network.

For detailed instructions on using Wi-Fi, refer to "**6.1.2 Wi-Fi**".

### 11.1.2 Bluetooth

Bluetooth allows your phone to exchange data (videos, images, music, etc.) within a small range with another Bluetooth supported device (phone, computer, printer, headset, car kit, etc.).

For more information on Bluetooth, refer to "**6.2 Connecting to Bluetooth devices**".

### 11.1.3 Mobile networks

#### Data roaming

If you don't need to transmit data on other operators' mobile networks, disable **Data roaming** to avoid incurring significant roaming charges.

## Preferred network type

You can set your preferred network mode, such as GSM/WCDMA, LTE etc.

## Enhanced 4G LTE mode

Touch to improve the communication quality.

## Access Point Names

Touch to select your preferred network.

### 11.1.4 Data usage

#### Data saver

By enabling **Data saver**, it prevents some apps from sending or receiving data in the background.



Data usage is measured by your phone, and your operator may count differently.

### 11.1.5 More > Aeroplane mode

Turn on **Aeroplane mode** switch  to simultaneously disable all wireless connections including Wi-Fi, Bluetooth and more.

### 11.1.6 More > Tethering & mobile hotspot

This function allows you to share your phone's mobile data connection via USB or as a portable Wi-Fi access point (refer to “**6.4 Sharing your phone's mobile data connection**”).

### 11.1.7 More > VPN

A mobile virtual private network (mobile VPN or mVPN) provides mobile devices with access to network resources and software applications on their home network, when they connect via other wireless or wired networks. Mobile VPNs are used in environments where workers need to keep application sessions open at all times, throughout the working day, as the user connects via various wireless networks, encounters gaps in coverage, or suspends-and-resumes their devices to preserve battery life. A conventional VPN can't survive such events because the network tunnel is disrupted, causing applications to disconnect, time out, fail, or even the computing device itself to crash.

For more information on VPN, refer to “**6.5 Connecting to virtual private networks**”.

## 11.2 Device

### 11.2.1 Gestures

The following gestures can be used for quick operations:

- **Turn over to mute** Turn on  to mute ringtones of incoming calls by turning the phone over.
- **Three-finger screenshot** When this feature is enabled, swipe down with 3 fingers simultaneously to take a screenshot.

<sup>(1)</sup> Only for alcatel IDOL 4S

## 11.2.2 Lock screen

### Function shortcuts

Select to turn on/off function shortcuts; Customise function shortcuts displayed on locked screen.

### Screen lock

Touch to set your screen unlock method. For example, you can unlock your phone by sliding the screen, entering a password, or drawing a pattern, etc.

### Smart Lock

When this feature is enabled, the phone will keep unlocked while it's on you.

## 11.2.3 Display

In this menu, you can adjust your screen brightness, wallpaper, font size, colour temperature of your screen, etc.

### Night screen

Touch to enable night screen mode and customise night screen mode settings.

### When device is rotated

Touch to select whether to rotate the contents on the screen or stay in portrait view when device is rotated.

## 11.2.4 Notifications

Touch to customise notifications for all applications.

## 11.2.5 Sound

Touch to adjust call and notification ringtones, music, and other audio settings.

- **Silent mode** Turn on  to enable silent mode.
- **Ring/Notification/ Media/Alarm volume** Adjust volume for ringtone, notification, media, and alarms.
- **Also vibrate for calls** Turn on  to enable vibration for incoming calls.
- **Audio enhancement** Touch to set the sound effect for music, movies, and games.
- **Do Not Disturb** Touch to allow alarms, reminders, calls, etc. when Do Not disturb mode is enabled.
- **Phone ringtone** Touch to set your incoming call ringtone.
- **Default notification ringtone** Touch to set the default sound for notifications.
- **Default alarm ringtone** Touch to set the default for alarms.
- **Headset mode** Mark the checkbox to enable headset mode. Ringtones will only be heard from the headset if it is plugged in.
- **Mute power on & off ringtone** Touch to enable/disable the power on & off ringtone.
- **Other sounds** Touch to set dial pad tones, screen locking sounds, touch sounds and vibrate on touch.

## 11.2.6 Apps

Touch to view details about the applications installed on your phone, to manage their data usage or force them to stop.

In the **Permissions** menu of an application, you can grant permissions for the app, such as allowing the app to access your **Camera, Contacts, Location**, etc.

In the **Notification** menu, you can configure whether to block the notifications from this app, hide sensitive content, etc.

## 11.2.7 Storage

Use these settings to monitor total space and available space on your phone.

## 11.2.8 Battery

Touch any category on the battery management screen to view its power consumption.

You can adjust power use via the screen brightness or screen timeout settings on the Display screen.

## 11.2.9 Memory

Touch to view total memory and memory used by applications.

## 11.2.10 Now key

Now key settings are available at: **Settings > Now Key**.

**You can set the Now key to enable the following features while the screen is off:**

- Press the key to light up the screen;
- Double press to take a photo; or long press to take burst shots.

**You can set the Now key to enable one of the following features while the screen is on:**

- Experience live weather animations;
- Take an instant screenshot;
- Trigger a desired application;
- Trigger audio effect when a song or movie is playing;
- Enhance voice quality during a call;
- Press the key from Gallery Moments to create a photo collage;
- Trigger special effect such as sequence change when a movie is playing;
- Double press to take a photo; or long press to take burst shots.

## 11.2.11 Users

Touch to add an account for this phone.

## 11.3 Personal

### 11.3.1 Location

#### On

Turn on  to enable the use of information from Wi-Fi and mobile networks to determine your approximate location, for use in Google Maps, when you search, etc. When you select this option, you're asked whether you consent to share your location anonymously with Google's location service.

#### Mode

Touch to select High accuracy, Battery saving or Device only mode.

- **High accuracy:** Use GPS, Wi-Fi and mobile network to determine location.
- **Battery saving:** Use Wi-Fi to determine location.
- **Device only:** Use GPS to determine location.

### 11.3.2 Fingerprint sensor

On long press

- **Manage fingerprint** Touch to set your fingerprint.
- **Back to Home screen** When this feature is enabled, you can go back to Home screen by touching the fingerprint sensor.
- **Take photo/video** While in Camera, touch and hold the fingerprint sensor to take a photo or video.

On slide

- **Show Notification panel** When this feature is enabled, you can slide fingerprint vertically to show Notification panel (except in Camera)
- **Switch photos** When this feature is enabled, you can slide fingerprint horizontally to view previous/next photo while in Gallery full screen mode.

### 11.3.3 Security

#### Encrypt phone

Requires a numeric PIN, pattern, or password to decrypt your phone each time you power it on.

To enable encryption first set a screen lock, then select **Require PIN to start device**.

#### Private mode

Turn on  to enable private mode.

Private apps and pictures can be hidden in normal use.

#### Set up SIM card lock

- Turn on  **Lock SIM card** switch to lock the SIM card with a PIN code.
- Touch **Change SIM PIN** to change the PIN code.

#### Make passwords visible

Turn on  to show passwords as you type.

#### Device administrators

Touch to view or deactivate device administrators.

#### Unknown sources

Turn on  to permit installation of applications that you obtain from websites, emails, or other locations other than Google Play Store.

To protect your phone and personal data, download applications only from trusted sources, such as Google Play Store.

#### Auto device wipe

Turn on  to enable auto device wipe. All data on your phone will be wiped if you have entered wrong password for 10 times.

#### Trusted credentials

Touch to display trusted CA certificates.

#### User credentials

Touch to view and modify stored credentials.

## Install from SD card

Touch to install encrypted certificates from SD card.

## Clear credentials

Touch to remove all certificates.

## Screen pinning

When this function is enabled, you can always keep a window in view by touching the **Recent Apps** button and then the pin icon. In this case, the user cannot go to any other window or open any other app.

To stop pinning a window in view, long press both the **Back** and **Recent Apps** buttons together, then enter your screen unlock password/PIN/pattern.

## Apps with usage access

Touch to display the apps that can track what apps you are using, and how frequently. Turn on  to allow permission.

## 11.3.4 Accounts

Use the settings to add, remove, and manage your email and other supported accounts. You can also use these settings to control how and whether all applications send, receive, and synchronise data on their own schedules, and whether all applications can synchronise user data automatically.

### Add account

Touch the **Add account** icon  to add an account for selected app.

Touch an account to see all sync options. Mark the checkbox to permit applications to synchronise data on their own schedule. You can also touch  and **Sync now** to synchronise data for the chosen items of that account.

## 11.3.5 Google

### Location

Touch to access Location (refer to section “**10.4.1 Location**”).

### Security

**Remotely locate this device:** Turn on the switch , the device location can show on Android Device Manager.

**Allow remote lock and erase:** Turn on the switch , you can remotely lock or factory reset the device with Android Device Manager if you lose the device.

**Scan device for security treats:** Turn on the switch , Google will regularly check your device and prevent or warn about potential harm.

**Improve harmful app detection:** Turn on the switch , the device will send unknown apps to Google for better detection. Turn on Scan device for security treats first before turn on this function.

### Ads

Reset advertising ID: Touch to reset your advertising ID with a new random number.

**Opt out of Ads Personalisation:** Turn on the switch , apps not to use your advertising ID to build profiles or show you personalised ads.

**Ads by Google:** Touch to open the Ads with Browser or Chrome.

### Nearby

Nearby allows Google recommend applications or websites for the user based on user's location information. When it detects the user is in the museum visit, it will be recommended to the user audio applications.

Your device must be online to show links to apps or websites from things nearby.

Touch **SCAN NOW** to scan available apps or website.

## Search

The phone provides a search function which can be used to find the information you want on your phone, in your applications or on the web.

Touch to access settings about accounts and privacy, language, voice search, etc..

## Set up nearby device

This feature helps you restore your nearby device while you are in same Wi-Fi region and the device is adjacent to you. If you are booting your device for the first time, while setting it you will come across an option **Got another device**. Now select the option copy your Google accounts, apps, and data from your other device and click on **NEXT**. Follow the steps to finish the setup, the data will be copied from nearby device to your new device.

## 11.3.6 Language & input

Use the Language & input settings to select the language for the text on your phone and for configuring the onscreen keyboard. You can also configure voice input settings and the pointer speed.

### Language

Touch to select the language and the region you want.

### Spell checker

Turn on  to enable the system to show suggested words.

## Personal dictionary

Touch to open a list of the words you've added to the dictionary. Touch a word to edit or delete it. Touch the add button (+) to add a word.

## Virtual keyboard

**Google keyboard:** The Google keyboard settings apply to the onscreen keyboard that is included with your phone. The correction and capitalisation features affect only the English version of the keyboard.

**Google voice typing:** Google voice typing is free speech-to-text capabilities which can let you input words by talking instead of typing by hand.

Touch the microphone icon on the on-screen keyboard to start Voice Typing.

## Physical keyboard

**Show virtual keyboard:** Touch the switch  to enable virtual keyboard on screen while physical keyboard is active.

**Keyboard shortcuts helper:** Touch to view the available keyboard shortcuts.

## Text-to-speech output

- **Preferred engine:** Touch to choose a preferred text-to-speech engine. Touch  to show more choices for each engine.
- **Speech rate:** Touch to open a dialog where you can select how quickly you want the synthesiser to speak.
- **Listen to an example:** Touch to play a brief sample of the speech synthesiser, using your current settings.

## Pointer speed

Touch to open a dialog where you can change the pointer speed, touch **OK** to confirm.

## 11.3.7 Backup & reset

### Back up my data

Turn on  to back up your phone's settings and other application data to Google servers. If you replace your phone, the settings and data you've backed up will be restored onto the new phone for the first time you sign in with your Google account. If you mark this option, a

wide variety of settings and data are backed up, including your Wi-Fi passwords, bookmarks, a list of the applications you've installed, the words you've added to the dictionary used by the onscreen keyboard, and most of the settings that you configure in the Settings application. If you unmark this option, you stop backing up your settings, and any existing backups are deleted from Google servers.

### Backup account

Touch to set your backup account.

### Automatic restore

Turn on  to restore your backed-up settings or other data when you reinstall an application.

### Network settings reset

Touch to reset all network settings.

### Factory data reset

Erase all of your personal data from internal phone storage, including information about your Google account, any other accounts, your system and application settings, and any downloaded applications. Resetting the phone does not erase any system software updates you've downloaded.

If you reset the phone in this way, you're prompted to re-enter the same kind of information as when you first started Android.

When you are unable to power on your phone, there is another way to perform a factory data reset by using hardware keys. Press the **Volume up** key and the **Power** key at same time until the screen lights up.

## 11.4 System

### 11.4.1 Date & time

Use Date & time settings to customise your preferences for how date and time are displayed.

#### Automatic date & time

Turn on  to use the network-provided date and time.

#### Automatic time zone

Turn on  to use the network-provided time zone.

#### Set date

Touch to open a dialog where you can manually set the phone's date.

#### Set time

Touch to open a dialog where you can manually set the phone's time.

#### Select time zone

Touch to open a dialog where you can set the phone's time zone.

#### Use 24-hour format

Turn on  to display the time using the 24-hour clock format.

### 11.4.2 Accessibility

Use the Accessibility settings to configure any accessibility plug-ins you have installed on your phone.

### Auto-install

Turn on  to enable auto-install, it will install replicated apps automatically.

### Captions

Touch to turn on/off captions for phone screen.

### Magnification

Touch to turn on/off to activate/deactivate zoom in/out function by triple-tapping the screen.

### Font size

Touch to adjust font size on your phone.

### Display size

Touch to setup the display size of items, such as app icon, message, etc.. Some apps on your screen may change position.

### Touch after pointer stops moving

Touch the  to turn on/off the delay before click. Draw the indicate line to adjust how long to delay before touch.

### High contrast text

Turn on  to activate high contrast text.

### Power key ends call

Turn on  to enable Power key to end calls.

### Auto-rotate screen

Turn on  to activate auto-rotate screen. Content on the screen or the keyboard will be automatically rotated when you rotate your phone.

### Speak passwords

Turn on  to speak passwords while typing.

### Mono audio

Touch the  to enable/disable combine channels when playing audio.

### Accessibility shortcut

Touch to enable/disable quick shortcuts for accessibility features.

### Text-to-speech output

Touch to update the settings for text-to-speech output, such as the speech rate.

### Long press delay

Touch to adjust the duration of touch and hold delay. This function enables your phone to differ touch and touch & hold, which may avoid incorrect operations.

### Colour inversion

Turn on  to turn on colour inversion.

### Colour correction

Touch to turn on/off colour correction.

### 11.4.3 Regulatory & safety

Touch to view product information.

### 11.4.4 About phone

This contains information ranging from Legal information, Model number, Firmware version, Baseband version, Kernel version, Build number to those listed below:

#### System updates

Touch to check for system updates.

#### Status

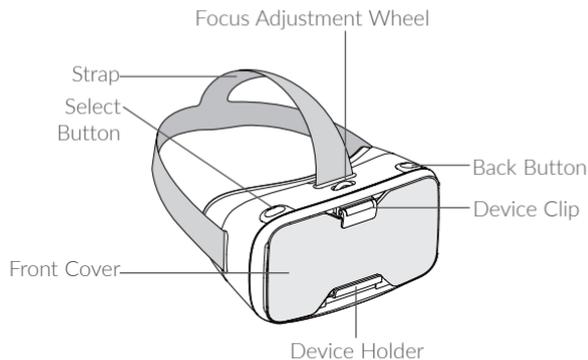
Touch to view the status of the Battery status, Battery level, My phone number, Network, Signal strength, etc.

# 12 Virtual Reality (VR)\* .....

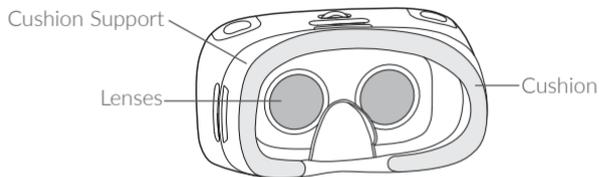
## 12.1 About the VRU1

The VRU1 is a head mounted, virtual reality device that provides an immersive experience for a wide range of uses. When you connect a compatible mobile device to the VRU1, you can enjoy multimedia content such as photos and videos, and play games, by launching apps on the mobile device.

### 12.1.1 VRU1 layout



\* Optional



**Caution:**

- Do not leave the VRU1 in direct sunlight. Exposure to direct sunlight can damage the VRU1 and the connected mobile device.
- Place the front cover back when you finish using the VRU1.

**12.1.2 Function Review**

Key		Function
	<b>Back</b>	<ul style="list-style-type: none"> <li>• When downloading VRU1 apps from VR Store, press to exit current app.</li> <li>• When using Alcatel internal VRU1 apps, press to return to the previous screen.</li> <li>• Long press to go back to Home screen directly.</li> </ul>
	<b>Select</b>	Press to select and confirm
	<b>Focus Adjustment Wheel</b>	Rotate to focus by adjusting the distance between the mobile device and the VRU1 lenses.

**Note:**

Back and Select buttons only work when you are using the Alcatel VRU1 app.

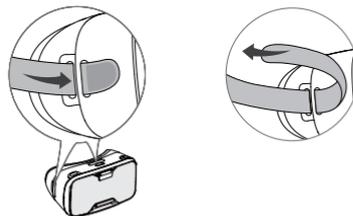
**12.2 Compatible devices**

Compatible with most 5-6 inch mobile devices.

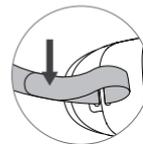
**12.3 Setting up the device**

**12.3.1 Attaching the straps**

1. Insert each end of the strap through the main strap loop on the VRU1.



2. Use the velcro to fasten each end.

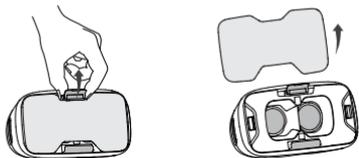


3. Carefully insert the strap (from the top head strap) into the strap loop in front bar of the VRU1, then pull it upward until it locks in place. Use the velcro to fasten it.



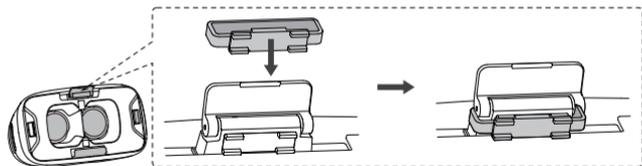
### 12.3.2 Inserting your mobile device in the VRU1

1. Gently open the device clip and pull the device holder to remove the protective front cover.

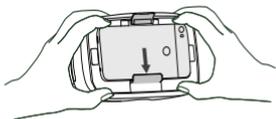


#### Note:

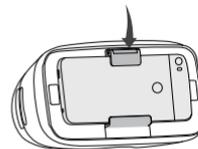
For 5 inch mobile devices, before inserting the mobile device, you are required to install the rubber frame first.



2. Pull the device holder to fit your mobile device size and insert your mobile device into the VRU1 from the right to the left, making sure that your mobile device is powered on and the screen is not locked.



3. Push down on the device holder until the mobile device locks in the right place.

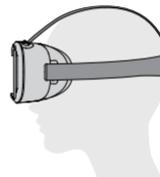


#### Caution:

- If the mobile device is not securely locked, the mobile device may accidentally separate from the VRU1 and get damaged.
- Keep the lenses clean and unscratched.

### 12.3.3 Wearing the VRU1

1. Align your face and the foam cushion and put on the VRU1.



#### Note:

Do not walk or drive while wearing the VRU1. Always be aware of your surroundings while using the VRU1 to avoid injury.

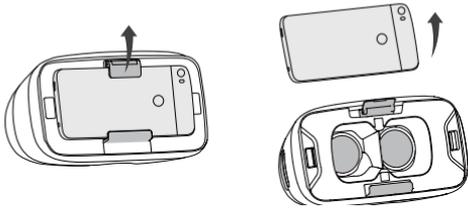
2. Secure the VRU1 to your head using the straps and place it comfortably over your face.
3. Adjust the length of the top head strap and the main strap.

#### Note:

If you wear the VRU1 tilted to one side, it may bring discomfort. When the screen is tilted, adjust the VRU1 until the screen becomes clear.

### 12.3.4 Removing the VRU1

Remove the mobile device from the VRU1 when it is not in use. Open the phone clip, pull the phone holder and carefully take out the connected mobile device.



### 12.3.5 Connecting a headset

You can connect a headset or a Bluetooth headset to the mobile device when using the VRU1.



#### Note:

Some audio jacks on the headset may not fit properly in your mobile device while mounted to the VRU1. In this case, do not try to force the connector into the mobile device as this may damage the device.

## 12.4 Using the VRU1 Home for the first time

When you connect the mobile device to the VRU1 for the first time, the setup process begins automatically.

1. Unlock your mobile device and carefully install the compatible mobile device into the VRU1. For more information, refer to **Installing the Mobile Device**.
2. Read the safety warning and touch "Got it" to accept.



### 12.4.1 Basic navigation and selection

#### Making selection

1. Move your head to aim the pointer on top of the desired item.
2. Wait for 3 seconds or press the **Select button** with your finger to confirm.

#### Note:

This function is only available when the 'Hover selection' feature is on.

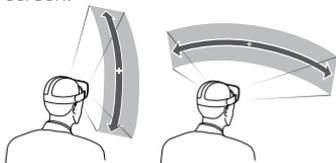
## Return to the previous screen

Option 1 : Move your head to aim the pointer at the  icon. Wait for 3 seconds to return to previous screen or press the **Select button**.  
Option 2: Press the **Back button** to return to the previous screen.

## Moving the Pointer

The VRU1 recognises your head movement and can translate that information as a location within your current screen environment.

1. Moving your head around also changes the views and perspectives of the current screen.



2. The pointer and screen views change depending on the detected location of your head.

## 12.4.2 Navigation

### Home screen



The VR Home screen, with a low poly style background, provides access to the VR store, VR content management, Recent apps, 360 Video, 360 Photo, VR Gallery, VR Cinema etc.

## Settings



**Brightness:** Aim the pointer at the  icon or touch the **Select button**. Select  or  to adjust screen brightness. Level 2 is set by default.

**Volume:** Aim the pointer at the  icon or touch the **Select button**. Select  or  to adjust the volume. Level 2 is set by default.

### Note:

Aim the pointer at  or  and select to switch on/off.

**Download via Wi-Fi only:** Aim the pointer at the switch  and select it to enable download via Wi-Fi only.

**Do Not Disturb:** When activated, you will not receive any audio notifications and incoming calls are ignored.

**Hover function:** Aim the pointer at the switch  and select it to enable the hover function.

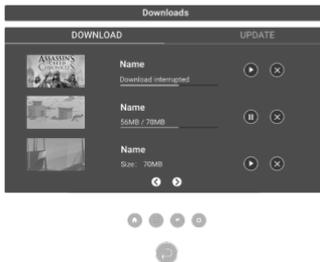
**Reorientation:** There may be times when the viewing angle of the screen might change and not display centred in your line of sight. Reorienting the screen resets the viewing angle to match your current line of sight and orientation by resetting the forward location.

**Pass-through camera:** Select or hover for 3 seconds to turn on the camera. This enables you to use the camera to view your actual surroundings. The user can also access this function using the icon at the bottom of the screen.

**Theme selection:** VR Home themes are represented horizontally in the front as small, 3D, simplified models, slowly rotating in order to show 360 degree overview.

### 12.4.3 Content management

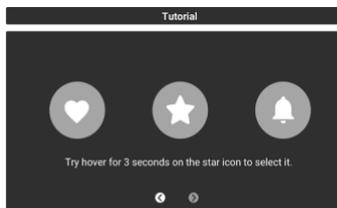
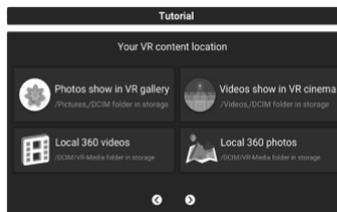
Check downloads and updates, and manage progress.



-  Select to start download.
-  Select to pause download.
-  Select to delete it from the download list.
-  Select to go back to previous page.
-  Select to enter the next page.
-  Select to go back to Home screen.
-  Select to go to the menu.
-  Select to purchase item in VR store.
-  Select to go to Settings.
-  Select to go back to previous menu.

### 12.4.4 The VR Home Tutorial

When you first open the VR Launcher and look through the VRU1, you will see the following tutorial with instructions on how to navigate and store content.



## 12.4.5 Using the VR Home

You can download VR photos, videos and games from the VR Store, or watch streaming content in the launcher via VR Gallery.

### 360 Video



360 3D videos give you an extra experience of feeling the depth of 3D surroundings. Watch 360 videos that are just like being in the middle of the action.

### 360 Photo



View 360 3D photos that fill the complete virtual space around you.

### VR Cinema



Watch local 2D videos in VR environment.

### VR Gallery



Access and experience 2D photos in VR environment.

### 3D VR Store



Now that you have been introduced to the world of VRU1, you probably want more!

While there are many sources for VR content, the Alcatel VR Store contains content that has been optimised for device and VRU1. Check back regularly for new games, photos and videos.

#### Note:

There is also a 2D version of the VR Store where you can explore VR content without wearing the VRU1.

## 12.5 More information

For more information, you can refer to the online help in the VRU1 app or visit [www.alcatel-mobile.com](http://www.alcatel-mobile.com).

## 12.6 Safety information

People suffering from seizures, loss of awareness, or other symptoms linked to an epileptic condition should consult a doctor before using the VRU1.

The VRU1 should not be used by children under 13. Children above 13 should be monitored by an adult as using it may affect hand-eye coordination, balance, and multi-tasking abilities.

Use only in safe environments. Avoid using it outdoors, near other people, pointed objects, stairs, balconies, or in situations that require attention such as cycling, driving, or walking.

Do not use the VRU1 when you are tired, under the influence of alcohol or drugs, hung-over, under emotional stress or anxiety, in need of sleep, suffering from a cold, flu, headaches, migraines, or earaches, or have digestive problems.

Take a 15 to 30 minutes break after every 15 minutes of use. Prolonged use of the VRU1 can make your muscles, joints, or skin hurt. If this occurs, rest for several hours before resuming use.

# 13 Making the most of your phone.....

## 13.6.1 FOTA Upgrade

Use the FOTA (Firmware Over The Air) Upgrade tool to update your phone's software. To access **Updates**, touch the Application tab from the Home screen, then select **Updates** or touch **Settings > About phone > System updates**.

Touch  and the phone will search for the latest software. If you want to update the system, touch the  button, and when that's finished, touch  to complete the update. Now your phone will have the latest version of the software. Turn on data connection or Wi-Fi before searching for updates. If you have chosen auto-check for updates, when the system discovers the new version, a dialog will pop up where you can choose to download the update or ignore. The notification will also appear in the Status bar.

During FOTA downloading or updating, to avoid errors in locating the correct update packages, do not change your default storage location.

# 14 Accessories .....

The latest generation of alcatel mobile phones offers a built-in handsfree feature that allows you to use the phone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.

1. Charger
2. USB cable
3. Stereo headset



Only use the alcatel batteries, chargers, and accessories included along with your device.

# 15 Warranty.....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months<sup>(1)</sup> from the date of purchase as shown on your original invoice.

Batteries<sup>(2)</sup> and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months<sup>(1)</sup> from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

<sup>(1)</sup> The warranty period may vary depending on your country.  
<sup>(2)</sup> The life of a rechargeable phone battery in terms of conversation time, standby time and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used;
- Connection to any equipment not supplied or not recommended by TCL Communication Ltd.;
- Modification or repair performed by individuals not authorised by TCL Communication Ltd. or its affiliates or your vendor;
- Modification, adjustment or alteration of software or hardware performed by individuals not authorised by TCL Communication Ltd.;
- Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd. or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited to commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

# 16 Troubleshooting .....

Before contacting the service center, here are some instructions to help you troubleshoot your device:

- For optimal operation, fully charge the battery.
- To improve the phone's performance, remove unnecessary files or apps on your phone.
- Update your phone's software via the **Updates** application. Or you can touch **Settings > About phone > Updates** to update software.
- Reset your phone via **Factory data reset**. Touch **Settings > Backup & reset > Factory data reset > RESET PHONE**. Another method is to hold down the **Power** key and the **Volume up** key at the same time when your phone is powered off. All your phone data will be lost permanently. It is strongly advised to fully back up your phone data before resetting.

and carry out the following checks:

## My phone can't be switched on or is frozen

- When the phone can't be switched on, charge for at least 20 minutes to ensure the minimum battery power needed. Then switch it on again.
- When the phone falls into a loop during power on animation and the user interface can't be accessed, press and hold the **Volume down** key to enter Safe mode. This eliminates any abnormal OS booting issues caused by third party applications.
- If neither method is effective, reset the phone by pressing the **Power** key and the **Volume up** key at the same time, selecting a language, and then selecting **Wipe data/Factory reset**. Press the **Volume key** to select, and press the **Power** key to confirm each selection.

## My phone has not responded for several minutes

- If your phone doesn't respond, turn off your phone by pressing and holding the **Power** key until it turns off and then restart it again.

- If your phone has a removable battery, remove the battery and reinsert it, then restart the phone.
- If it still doesn't work, reset the phone.

## My phone turns off by itself

- Check that your screen is locked when you are not using your phone, and make sure that the **Power** key is not accidentally pressed while the screen is unlocked.
- Check the battery charge level.
- If it still doesn't work, reset the phone.

## My phone can't charge properly

- Make sure that you are using the **Alcatel** charger that comes with the phone.
- If your phone has a removable battery, make sure that your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger.
- Make sure that your battery is not completely discharged; if the battery power has been empty for a long time, it may take around 20 minutes to display the battery charging indicator on the screen.
- Make sure that charging is carried out under normal conditions (0°C (32°F) to 55°C (131°F)).
- When abroad, check that the voltage input is compatible.

## My phone can't connect to a network or "No service" is displayed

- Try connecting to the network by moving to another physical location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try connecting at a later time if the network is overloaded.

## My phone can't connect to the internet

- Make sure that the internet access service of your SIM card is available.
- Check your phone's internet connection settings.
- Make sure that you are in a place with network coverage.

- Try connecting at a later time or another location.

### **Invalid SIM card**

- Make sure that the SIM card has been correctly inserted (see "Inserting or removing the SIM card").
- Make sure that the chip on your SIM card is not damaged.
- Make sure that the service of your SIM card is available.

### **My phone can't make outgoing calls**

- Make sure that you have dialled a valid number and have touched **Call**.
- For international calls, check the country and area codes.
- Make sure that your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure that you have not barred outgoing calls.
- Make sure that your phone is not in aeroplane mode.

### **My phone can't receive incoming calls**

- Make sure that your phone is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure that you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in aeroplane mode.

### **The caller's name/number doesn't appear when a call is received**

- Check that you have subscribed to this service with your operator.
- Your caller may have concealed his name or number.

### **I can't find my contacts**

- Make sure that your SIM card is not broken.
- Make sure that your SIM card is inserted properly.

- Import all contacts stored in SIM card to phone.

### **The sound quality of the calls is poor**

- Adjust the volume during a call by pressing the **Volume key**.
- Check the network strength. Move to a location with stronger signal strength.
- Make sure that the receiver, connector and speaker on your phone is clean.

### **I can't use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service.
- Make sure that this feature doesn't require an **Alcatel** accessory.

### **When I select a number from my contacts, the number can't be dialled**

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country code when calling an international number.

### **I can't add a contact**

- Make sure that your SIM card contacts are not full; delete some files or save the files to the phone.

### **My callers can't leave messages on my voicemail**

- Contact your network operator to check service availability.

### **I can't access my voicemail**

- Make sure that your operator's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

### **I can't send and receive MMS**

- Check your phone storage as it might be full.
- Contact your network operator to check service availability and MMS parameters.

- Verify the server centre number or your MMS profile with your operator.
- The server centre may be swamped. Try again later.

#### **SIM card PIN locked**

- Contact your network operator to obtain the PUK (Personal Unblocking Key) code.

#### **I can't connect my phone to my computer**

- Check to make sure the USB port is not broken. If it's not working, try another USB port on your computer.
- Make sure USB drivers are properly installed.
- If you are using a Windows computer, make sure it supports MTP mode. If you are using a Mac, make sure to install Android File Transfer from [www.android.com/filetransfer/](http://www.android.com/filetransfer/).
- Make sure that you're using the correct cable from the box.

#### **I can't download new files**

- Make sure that there is sufficient phone storage space for your download.
- Select the microSD card as the location to store downloaded files.
- Check your subscription status with your operator.

#### **The phone can't be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two phones are within Bluetooth's detection range.

#### **The battery drains too fast**

- Make sure that you follow the complete charge time (minimum 135 minutes).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate.

- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for extended periods of time.
- Turn off Bluetooth, Wi-Fi, or GPS when not in use.

#### **The phone becomes warm following prolonged calls, game playing, internet surfing or running other complex applications**

- This heating is a normal consequence of the CPU handling excessive data. Ending the above actions will make your phone return to normal temperature.

#### **After a factory data reset is performed, I can't use my phone without entering Google account credentials**

- After a reset is performed, you must enter the original Google account credentials that were used on this phone.
- If you don't remember your Google account credentials, complete Google account recovery procedures.
- If you still cannot access your phone, apply to the authorised repair centre, but remember that it will not be regarded as warranty case.

#### **The phone doesn't ring when a call or message arrives**

- Make sure that Do Not Disturb mode is not turned on. Go to **Settings > Sound > Do Not Disturb**.
- Press the **Volume key** to adjust volume.

#### **I forget some passwords/codes/keys on phone**

- Perform a factory data reset.
- If you still cannot access your phone, apply to the authorised repair centre, but remember that it will not be regarded as a warranty case.

# 17 Specifications .....

<b>Processor</b>	6757CH/P20
<b>Platform</b>	Android N
<b>Memory</b>	32GB ROM + 3GB RAM
<b>Dimensions (LxWxT)</b>	148x72x7.5 mm
<b>Weight</b>	147g
<b>Display</b>	5.2 FHD, full touch screen with 1920x1080
<b>Network</b>	GSM: 850/900/1800/1900 UMTS: B1/2/5/8 LTE FDD: B1/3/7/8/20/28a (Band frequency and data speed are operator dependent.)
<b>GPS</b>	A-GPS
<b>Connectivity</b>	<ul style="list-style-type: none"> <li>• Bluetooth V4.2</li> <li>• Wi-Fi 802.11a/b/g/n/ac (2.4GHz &amp; 5GHz)</li> <li>• 3.5 mm audio jack</li> <li>• USB 2.0 Type C</li> </ul>
<b>Camera</b>	<ul style="list-style-type: none"> <li>• 12 megapixel back camera</li> <li>• 8 megapixel front camera</li> </ul>

<b>Audio supported formats</b>	AAC LC, AAC+, enhanced AAC+, AMR-NB, AMR-WB, FLAC, MP3, MIDI, Vorbis, PCM/WAVE
<b>Video supported formats</b>	H.265, H.264, H.263, MPEG-4, XVID, VP8, VC-1
<b>Battery<sup>(1)</sup></b>	<ul style="list-style-type: none"> <li>• Rechargeable Lithium-ion battery</li> <li>• Capacity: 2850 mAh</li> </ul>
<b>Expansion Slot</b>	microSD™ memory card (Availability of microSD card depends on market)
<b>Special Features</b>	<ul style="list-style-type: none"> <li>• GPS</li> <li>• G-sensor</li> <li>• Light Sensor</li> <li>• Proximity Sensor</li> <li>• E Compass</li> <li>• Gyro</li> <li>• Hall Switch</li> </ul>

**Note:** Specifications are subject to change without prior notice.

<sup>(1)</sup> The original battery has undergone rigorous safety inspections to meet qualification standards. The use of non-original batteries may be dangerous.

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